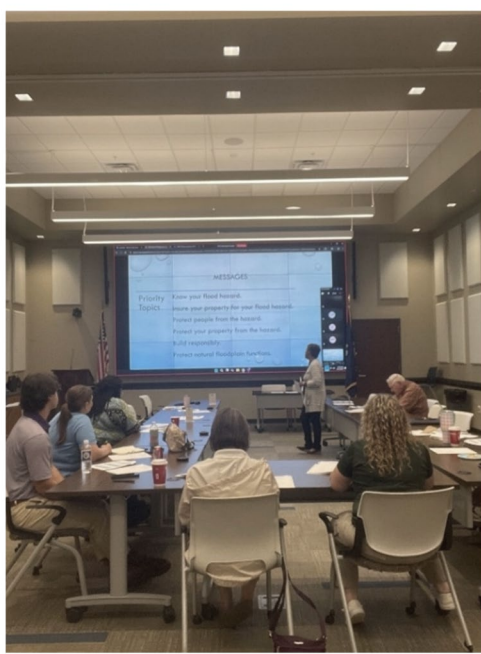


Capital Region Area Floodplain Task-force (CRAFT) 2025 Multi-jurisdictional Program for Public Information (PPI)



Meeting #1 - Ascension Parish



**Meeting #2 – East Baton Rouge Parish
Main Library**

Prepared for Members of CRAFT:
Ascension Parish, East Baton Rouge Parish, Livingston Parish, City of
Central, City of Denham Springs, City of Gonzales, City of St. George, City
of Walker, and City of Zachary

Prepared by The University of New Orleans'
Center for Hazards Assessment, Response & Technology (UNO-CHART)
and members of CRAFT in support of CRS Activities 330 and 370

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Background

The National Flood Insurance Program's (NFIP) Community Rating System (CRS) is a voluntary program that provides incentives for communities to implement measures that exceed the requirements of the NFIP. A CRS Users Group was formed in June 2012 by local CRS coordinators interested in meeting regularly to discuss their implementation of the program. Later named the Capital Region Area Floodplain Task-force or CRAFT, the group's current member communities include Ascension Parish, East Baton Rouge Parish, Livingston Parish, City of Central, City of Denham Springs, City of Gonzales, City of St. George¹, City of Walker, and City of Zachary (See Figure 1 for map of communities). Representatives of the Louisiana Department of Transportation and Development (LaDOTD), Verisk/ISO and the Governor's Office of Homeland Security and Emergency Preparedness (GOHSEP) also take part in CRAFT meetings. Meetings are held monthly and are facilitated by the University of New Orleans' Center for Hazards Assessment, Response & Technology (UNO- CHART). Meeting locations rotate among CRAFT member communities and group members or guest speakers present on various CRS activities. CRAFT members agreed to pursue a multi-jurisdictional Program for Public Information (PPI) as described in Series 300, Activity 330 of the 2025 CRS Coordinator's Manual. The purpose of the PPI is twofold: CRAFT members seek to develop a formal regional approach to reduce risk in their communities while at the same time seeking to lower flood insurance premiums for their residents. CRAFT's first multi-jurisdictional PPI was completed in 2015 and a second completed in 2020. This is the third PPI effort of CRAFT.

¹ It is important to note that property data for the City of St. George is limited due to its recent incorporation. However, data related to the City of St. George is often captured as part of East Baton Rouge Parish.

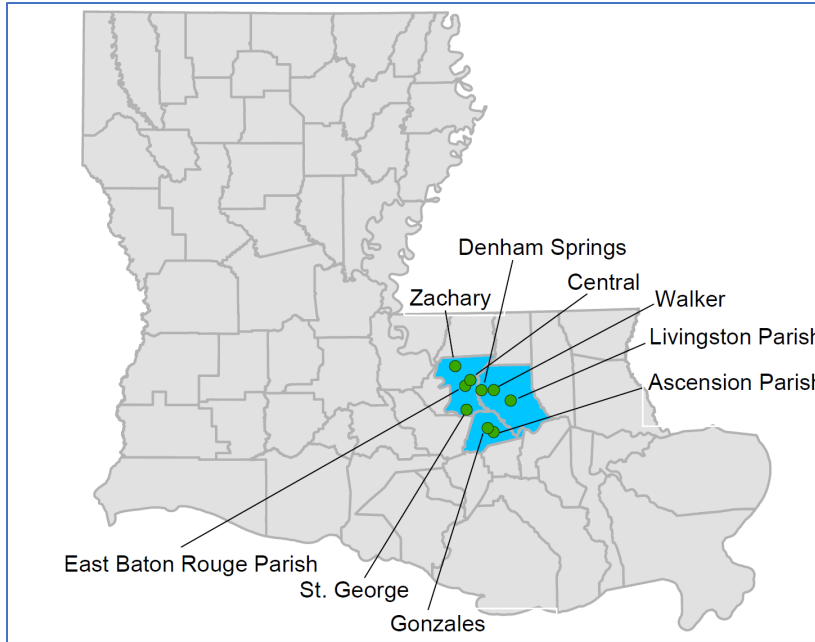


Figure 1 - Map of CRAFT Communities

Per the CRS Coordinator’s Manual, there are seven required steps to establish a Program for Public Information (PPI). These steps are listed below and are described in the following sections of this document. A description of how CRAFT addressed Activity 370 (Flood Insurance Promotion) is also included in this document.

- Step 1: Establish a Program for Public Information Committee.
- Step 2: Assess the community’s public information needs.
- Step 3: Formulate messages.
- Step 4: Identify outreach projects to convey the messages.
- Step 5: Examine other public information initiatives.
- Step 6: Prepare the Program for Public Information document and adopt the Program for Public Information.
- Step 7: Implement, monitor, and evaluate the program.

Program for Public Information (PPI) Committee Members

Per the 2025 CRS Coordinator’s Manual, the **first step** in the PPI process is to establish a committee with representatives from each participating CRAFT community. These representatives included local government officials as well as non-governmental representatives. The list of the committee members is found in Table 1.

Table 1 - PPI Committee Members

Community	Name	Role
Ascension Parish	Marcia Shivers	Floodplain Manager
Ascension Parish	Mia Todd	Local Government
Ascension Parish	Kandace Harris	Resident
East Baton Rouge Parish	Rhondalyn Gerald	Floodplain Manager
East Baton Rouge Parish	Steve Oivanki	Resident
East Baton Rouge Parish	Marian Hamedella	Environmental Specialist
East Baton Rouge Parish	Delindia Bates	Insurance Agent
Livingston Parish	Cindy O’Neal	Local Government
Livingston Parish	Kim Hymel	Floodplain Manager
Livingston Parish	Shandy Heil	Resident
City of Central	Brandon Whitehead	Floodplain Manager
City of Central	Melinda Kyzar	Resident
City of Denham Springs	CJ Dunnaway	Permits
City of Denham Springs	Augusta Ceasar	Resident
City of Denham Springs	Denver Ballard	Resident
City of Gonzales	Debbie Stelly	Resident
City of Gonzales	Jaci Normand	Floodplain Manager
City of Gonzales	Cale Marix	Resident
City of St. George	Corey Callegan	Resident
City of St. George	Shelly Cole	Local Government
City of St. George	Justin Dupuy	Floodplain Manager
City of Walker	Jeanette Fabre	Resident
City of Walker	Lynette Richardson	Permit Department
City of Walker	Nancy Kimble	Permit Department
City of Walker	Jerry Klier	Resident
City of Walker	Brandon Frederic	Whitney Bank
City of Zachary	Bryant Dixon	Floodplain Manager
City of Zachary	Calesia Anderson	Planning & Zoning
City of Zachary	Dana Stinson	Resident
State of Louisiana*	Tatanisha White	LaDOTD
UNO-CHART*	Monica Farris	Facilitator
UNO-CHART*	Carly Williford	Notetaker
Verisk/ISO*	Mechelle Olivier	

*These representatives participated in the meeting for support but do not represent a specific CRAFT community.

Two PPI meetings were held for committee members to review the required sections of the PPI document. The first meeting was held at the Ascension Parish government building on Wednesday, June 11, 2025. During this meeting, the committee members focused on Steps 1 through 3 of the PPI process to include the assessment of community public information needs and the formulation of messages. The second meeting was held at the East Baton Rouge Parish Main Library on Wednesday, October 8, 2025.

At this meeting, the committee discussed Steps 4 and 5 including the identification of outreach projects and the examination of other public information initiatives. Both meetings offered a virtual option for participation as well. Refer to the Appendix for the PowerPoint slides for each of these meetings and sign-in sheets for in-person meeting attendees.

Community Public Information Needs Assessment

The second step in the PPI planning process is to assess the communities' public information needs. The assessment includes a discussion of priority areas, an assessment of flood insurance coverage, the identification of priority audiences, and an inventory of other public information efforts being implemented in the communities.

To provide context for the discussion, Table 2 gives population numbers for each of the communities included in this multi-jurisdictional PPI.

Table 2 - Population Data Per US Census

Community	Population
Ascension Parish	126,500
East Baton Rouge Parish	370,465
Livingston Parish	142,282
City of Central	29,565
City of Denham Springs	9,286
City of Gonzales	12,231
City of St. George ²	86,316
City of Walker	6,374
City of Zachary	19,316

Priority Areas

The first sub-step of the community assessment is to delineate different priority areas within the community, based on different flooding or development conditions. The information included in this section is based on flood risk profiles found in the Ascension Parish Hazard Mitigation Plan (which includes the city of Gonzales), the East Baton Rouge Hazard Mitigation Plan (which includes the cities of Central and Zachary), the Livingston Parish Hazard Mitigation Plan (which includes the cities of Denham Springs and Walker) and the recent Hazard Mitigation Plan adopted for the newly incorporated city of St. George.

Ascension Parish³

Ascension Parish covers 303 square miles and is bound on the north by Bayou Manchac and East Baton Rouge Parish; on the northeast by the Amite River, Bayou Pierre, Petite Amite River, Blind River, and Livingston Parish; on the east by St. John the Baptist Parish; on the south by St. James and Assumption Parishes; and on the west by Iberville Parish.

² Population data for the City of St. George was taken from the 2025 City of St. George Hazard Mitigation Plan. The number was then subtracted from the number provided for East Baton Rouge Parish by the US Census.

³ Information for this section comes from the [2025 Ascension Parish Hazard Mitigation Plan](#). This HM Plan addresses unincorporated Ascension Parish, the Cities of Donaldsonville and Gonzales, and the Town of Sorrento.

The Mississippi River divides the Parish into two regions with 80% of the land located east of the river. While a large portion of the Parish's land is located above coastal storm surge inundation elevations, its topography is relatively flat. In the southern portion of the parish, land elevation ranges from 15 to 20 feet above sea level along riverbanks to five feet and lower farther away from the river and toward backwater swamp areas. In the northern portion of the parish, elevations range from 20 to 25 feet. The only significant lowland areas of the parish are in the east-southeast and northwest regions; these regions are vulnerable to storm surge from Lake Maurepas via Lake Pontchartrain and to flooding from the Amite River and Bayou Manchac, respectively.

Per the 2025 Ascension Parish Hazard Mitigation Plan risk assessment, the parish has a high risk of flooding. Specifically, the parish is vulnerable to the following sources of flooding: riverine, flash, ponding, backwater, urban, and coastal. Heavy rainfall from tropical cyclones, thunderstorms, or hurricanes is often the primary trigger for flooding. Stormwater flooding occurs often due to the flat topography, poor drainage, and an extensive levee system that does not allow water to flow out of many areas of the parish. Although flooding due to levee failure is recognized within the parish hazard mitigation plan, there have been no reports of levee failures within the parish and the jurisdictions. The probability of a levee failure is also low; estimated at 1% annually for the unincorporated areas of the parish.

The most recent Flood Insurance Rate Map (FIRM) for Ascension Parish is dated August 16, 2007, and shows A, AE, AH, and X flood zones. Over 50% of Ascension Parish is categorized as Zones A, AE, or AH which define the 100-year floodplain or the high-flood risk areas (Figure 2). Table 3 provides the number of insurable buildings located in these high-flood-risk zones.

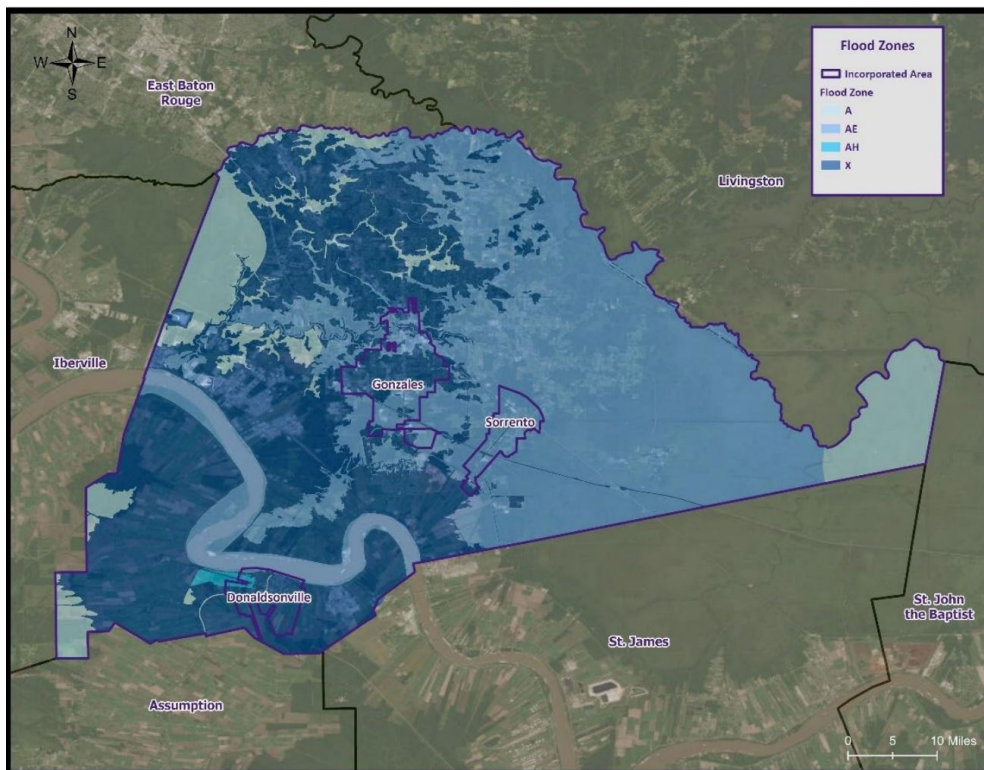


Figure 2 - Flood Zones in the Ascension Parish (Map from Ascension Parish Hazard Mitigation Plan)

Ascension Parish has a history of flooding; 28 flood events impacted the parish from 1996 to 2024. Flood events associated with tropical storms and hurricanes cause the most damage. Storm water and riverine flooding can lead to up to five feet of flood water in unincorporated areas of the parish. The most significant recent flood event was the August 2016 Floods.

Table 4 provides the number of repetitive flood loss properties located in Ascension Parish.

As the annual probability of future flood events is 100% for the entire parish (72% for unincorporated areas of the parish) with an estimated annual return rate of one flood for every one to two years, Ascension Parish employs multiple flood protection measures. Some of those measures include drainage system and pumping station maintenance, building elevations, acquisitions, demolitions, and reconstructions, a focus on repetitive loss areas and other hazard prone properties, flood warning systems, education & outreach, and the promotion of flood insurance.

City of Gonzales

Like the rest of Ascension Parish, the topography of the City of Gonzales is generally flat. Many of its neighborhoods are located near bodies of water that commonly experience headwater overflow and backwater flooding, including Amite River, New River, Black Bayou, Bayou Narcisse, Bayou Francois, Bayou Conway, and Bayou Manchac.

The city's storm water collection system is a combination of open drainage channels and subsurface drainage structures which convey storm water runoff into the four above mentioned waterways. These waterways generally flow from northwest to southeast. Water entering the city originates in the unincorporated areas of Ascension Parish. After flowing through the city, these waterways re-enter Ascension Parish making the city's drainage system completely dependent on the operation of Ascension Parish's system.

Overall, the topography of Gonzales ranges generally from 5 to 10 feet in elevation and experiences riverine flooding from the New River, as well as flooding from stormwater and inland drainage issues.

The flood zones found in Gonzales include A, AE, and X (Figure 3). The number of insurable structures found in Zones A, and AE (i.e., the SFHA) are included in Table 3. The number of repetitive loss properties is found in Table 4.

Per the hazard mitigation flood profile, the annual probability of future flood events in Gonzales is 34% with an estimated annual return rate of one flood for every two to three years. Under worst-case scenarios, the City of Gonzales can expect flood depths of two to four feet.

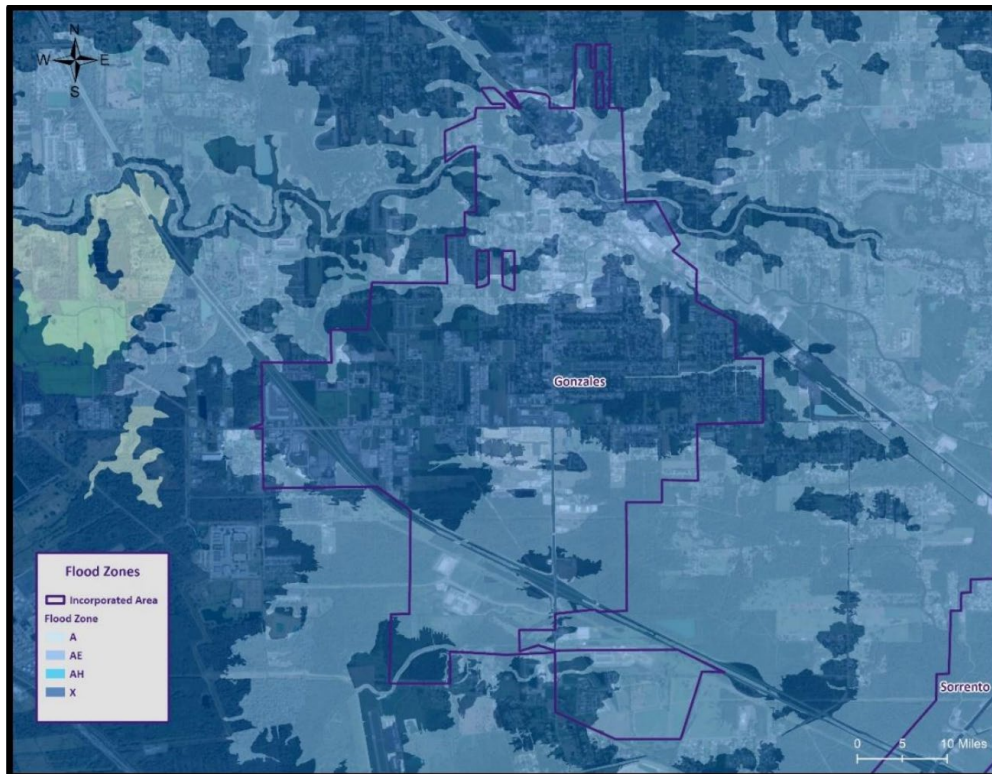


Figure 3 - Flood Zones in the City of Gonzales (Map from Ascension Parish Hazard Mitigation Plan)

East Baton Rouge⁴

East Baton Rouge Parish covers 471 square miles and is bordered by Iberville and Ascension Parishes to the south, St. Helena and Livingston Parishes to the east, West Baton Rouge and Pointe Coupee Parishes to the west, and East Feliciana Parish to the north. East Baton Rouge Parish experiences an average annual rainfall of 63 inches and is susceptible to thunderstorms, flooding, and tropical cyclones due to its proximity to the Gulf of Mexico.

The parish is bounded on the west by the Mississippi River, while a network of creeks and bayous provides natural drainage toward the east and southeast from the Baton Rouge area. Hurricane Creek drains the Scotlandville area and the industrial district in northern Baton Rouge. Since World War II, urban development has increasingly expanded into low-lying, poorly drained areas of the parish. As a result, the primary source of flooding is backwater flooding along the Amite and Comite Rivers and their tributaries.

East Baton Rouge Parish has a history of flood events, with 74 flooding events recorded between 1996 and 2022. Record flooding occurred in August 2016 when 45% of the parish was impacted by 31.39 inches of rainfall over a three-day period. The vulnerability analysis conducted for the parish hazard mitigation plan demonstrates that flooding is the hazard that presents the highest overall risk for East Baton Rouge Parish.

Per the Hazard Mitigation Plan, worst-case scenarios show storm water excesses and riverine flooding primarily affect the low-lying areas of the parish, and flood depths of up to eight feet can be expected in

⁴The source for the following section is the 2023 East Baton Rouge Parish Hazard Mitigation Plan ([East Baton Rouge | HMPlans](#)); the flood profile included in the plan covers East Baton Rouge Parish as well as the Cities of Central and Zachary.

the unincorporated areas of the parish. In terms of probability, the annual return rate (frequency) for periods of flooding in East Baton Rouge Parish is 2.74 (100% annual probability) or approximately 2 to 3 flood occurrences every year. For the City of Baton Rouge, the annual probability is 59% or 1 flood occurrence every 1 to 2 years.

The parish is protected by an extensive levee system. Levee failures, which could lead to flooding, are included in the parish risk assessment. However, there are no documented levee failures, and the probability of a levee failure was determined less than 1% annually for the unincorporated areas of the parish and its jurisdictions.

Per the parish 2008 Flood Insurance Rate Map (FIRM), the parish lies in flood zones A, AE, AO, and X (See Figure 4 for map). At least 40% of East Baton Rouge Parish lies in the Special Flood Hazard Area (SFHA) or the high-risk flood zone. See Table 3 for the number of insurable structures located in the SFHA. Table 4 lists the number of FEMA designated repetitive loss properties located in the parish.

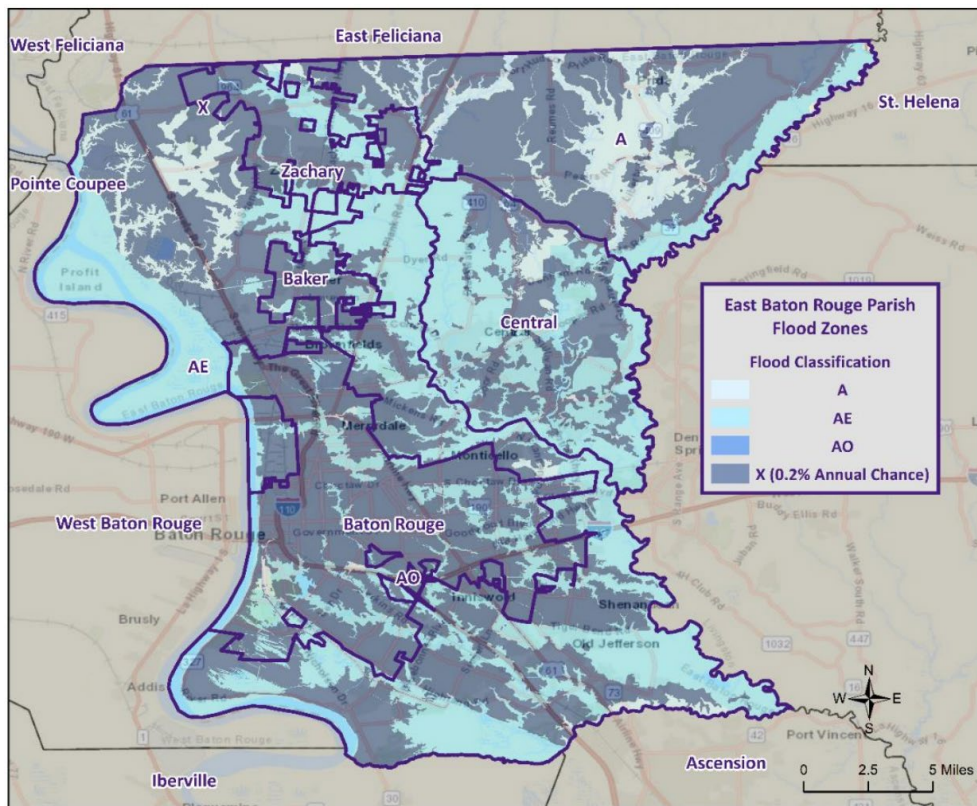


Figure 4 - Flood Zones in East Baton Rouge Parish (Map from EBR Hazard Mitigation Plan)

City of Central

The City of Central is located in the northwestern part of East Baton Rouge Parish. The city is bordered on the east by the Livingston/East Baton Rouge Parish line, on the West by the Comite River, the north by Greenwell Springs Port Hudson Road, and on the south by the City of Baton Rouge. The total area of Central is approximately 66 square miles.

Most of Central is served by the Upper and Lower Comite River drainage subbasin with tributaries that include Saunders, Blackwater and Beaver Bayous, and Draughan’s and Shoe Creek. The eastern portion of Central falls within the Amite Basin. High downstream flows where the Amite River enters Lake

Maurepas often cause backwater flooding during extended rain events in the lower and middle basin. Flooding due to tropical storms and hurricanes is also a major concern for the city.

The City of Central lies in flood zones A, AE, and X (Figure 5). The number of insurable structures found in Zones A, AE, and X (i.e., the SFHA) are included in Table 3. The number of repetitive loss properties can be found in Table 4.

Per the hazard mitigation flood profile, the annual probability of future flood events in Central is 19% with an estimated annual return rate of one flood for every five to six years. Under worst-case scenarios, the City of Central can expect flood depths of three to six feet.

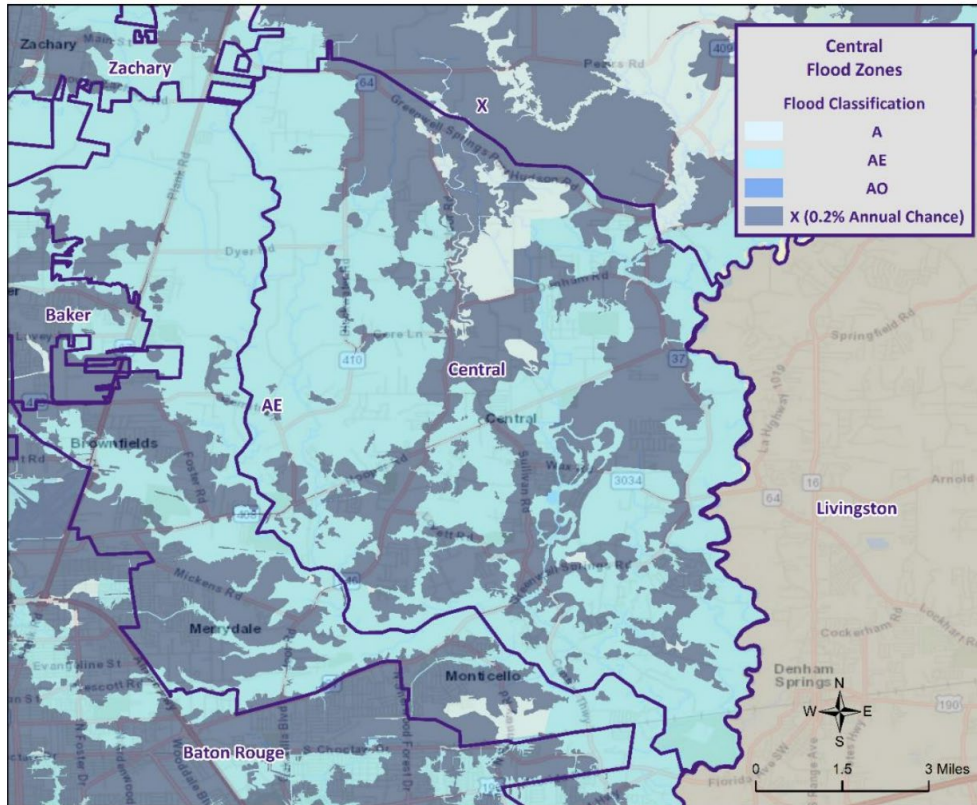


Figure 5 - Flood Zones in the City of Central (Map from the EBR Hazard Mitigation Plan)

City of St. George⁵

The City of St. George is bordered by the Mississippi River to the west, Bayou Manchac to the south, and the Amite River to the east. Its northern boundary borders portions of the City of Baton Rouge and other unincorporated areas of East Baton Rouge Parish. The terrain is predominantly flat, with occasional gently rolling uplands.

Much like other CRAFT communities, flooding is the highest-scoring hazard for the city of St. George relative to likelihood of occurrence, vulnerability, and impacts to the city. Urban and flash flooding are the most common types of flooding in St. George due to the city's developing suburban landscape, drainage patterns, and localized infrastructure challenges. Flooding from rainfall, inadequate drainage, and waterway overflows impacts the entire city. Due to its proximity to the Gulf, it is also vulnerable to flooding from tropical storms and hurricanes.

⁵ Much of the information for this section came from *The City of St. George 2025 Hazard Mitigation Plan*.

Ward Creek and Bayou Fountain flow through or near the city and contribute to localized and regional flooding during periods of heavy rainfall (Amite River Basin Commission, 2024). These waterways, combined with suburban development and significant amounts of impervious surface, have increased stormwater runoff and strained the existing drainage infrastructure. Bayou Manchac works as a drainage outlet and buffer against flood hazards. Bayou Manchac Park supports stormwater retention and erosion control for the city.

According to the current FEMA FIRM panel the city of St. George lies in flood zones A, AE and X (Figure 6). Refer to Table 3 for the number of structures located in Zone AE or high flood risk zone. Tabel 4 includes the number of FEMA designated repetitive flood loss properties.

The extent of flooding in St. George can range from minor ponding on roads and low-lying lots to severe flooding of homes and critical infrastructure. Per the 2023 East Baton Rouge Parish Hazard Mitigation Plan, St. George (as originally part of unincorporated East Baton Rouge Parish), experiences an average of 2.74 flood events per year with a 100% annual probability of flooding.

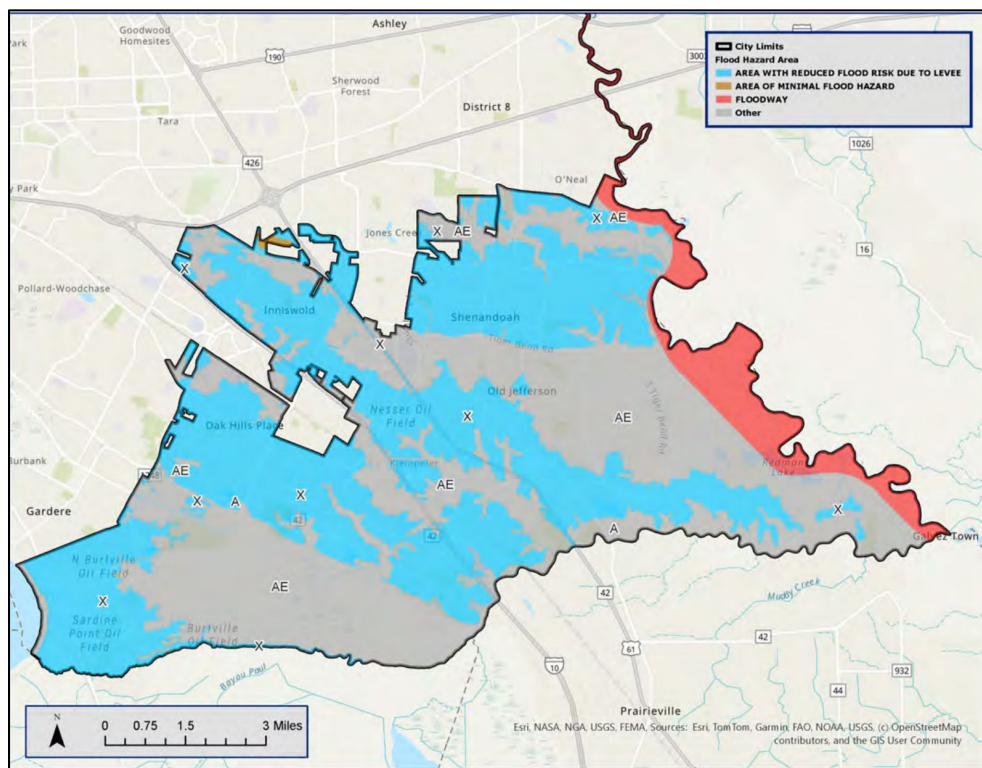


Figure 6 - Flood Zones for City of St. George (Map from City of St. George HM Plan)

City of Zachary

Zachary is located in the northwest portion of East Baton Rouge Parish. It is bordered on the east by the Comite River, on the north by East Feliciana Parish line, on the west by Hwy 61, and on the south by the City of Baker. The City of Zachary has a total area of 27.04 square miles in its city limits.

Flooding in the city of Zachary can result from tropical storms, hurricanes, and thunderstorms. The significant flooding threat to the city is caused by backwater flooding along Whites Bayou and Cypress Bayou (which runs 9 miles through the city), and their tributaries.

According to the FEMA FIRM Panels, Zachary lies in flood zones A, AE, and X (Figure 7). Table 3 shows the number of insurable structures located in the A and AE flood zones. Table 4 lists the number of repetitive loss properties located in Zachary.

Per the hazard mitigation flood profile, the annual probability of future flood events in Zachary is 22% with an estimated annual return rate of one flood for one to two years. Under worst-case scenarios, the City of Zachary can expect flood depths of two to four feet.

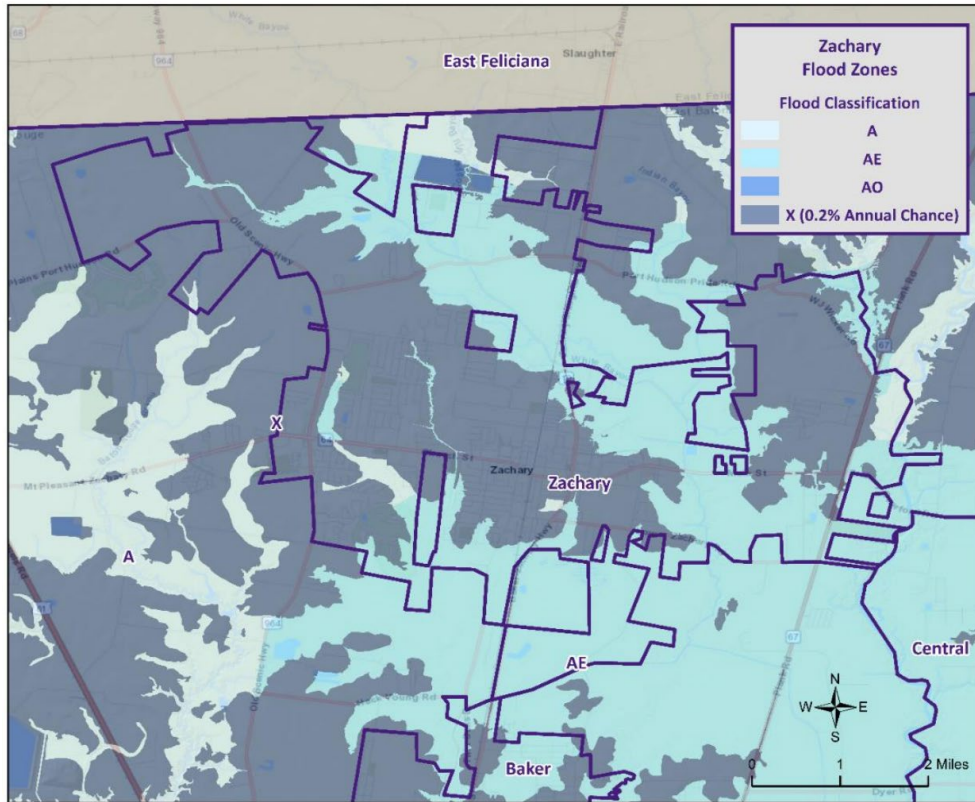


Figure 7 - Flood Zones in the City of Zachary (Map from EBR Hazard Mitigation Plan)

Livingston Parish⁶

Livingston Parish covers 703 square miles and except for the northern and northeastern boundaries, is surrounded by bodies of water. The Amite River forms the western border of the parish, the Natalbany River forms the southern half of the eastern border, and the Blind River and Lake Maurepas collectively form the southern border.

Livingston Parish's topography changes markedly from north to south. The northern portion of the parish features gently rolling terrain, dominated by pine and hardwood forests and situated roughly 50 feet above sea level. Moving southward, the landscape transitions into low-lying cypress forests and marshlands bordering Lake Maurepas and the Amite River. Urban development is most heavily concentrated in the eastern and northeastern areas of the parish.

⁶Information for this section comes from the 2021 Livingston Parish Multi-Jurisdictional Hazard Mitigation Plan; plan participants included Unincorporated Livingston Parish, the City of Denham Springs, and the City of Walker. ([Livingston | HMPlans](#))

Flooding in Livingston Parish can occur from flash floods, local drainage or high groundwater levels produced by heavy precipitation, and backwater flooding. Elevations in Livingston Parish range from near sea level to 110 feet; all low-lying areas of the parish are at risk of flooding. A heavy rainfall event can lead to backwater flooding in the same areas susceptible to storm surge. Flooding is generally caused by headwater overflow of the Amite River, Colyell Creek, Middle Colyell Creek, Grays Creek, Millers Canal, Blind River and the Blood River; backwater overflows occur along the lower portions of these waterways. These water bodies are integral to Livingston Parish's natural drainage system as they convey stormwater from upland areas to low-lying wetlands and ultimately into Lake Maurepas. The drainage network also consists of roadside ditches, culverts, and canals that move stormwater through the system, and it relies on channel maintenance. Livingston Parish is currently working to develop a drainage master plan with the goal of flood risk reduction among other objectives⁷.

Livingston Parish has a history of impactful flooding including 16 flood events that occurred between 1990 and 2020. Based on previous flood events, the worst-case scenarios show storm water excesses and riverine flooding primarily affecting the low-lying areas of the parish and flood depths of up to five feet in the unincorporated areas of the parish.

Per the hazard mitigation plan assessment, the overall risk of flooding is significant for Livingston Parish with an overall annual flooding probability of 53% for the entire parish and 37% for its unincorporated areas.

Per the parish 2012 Flood Insurance Rate Map (FIRM), the parish contains zones A, AE, VE and X. Approximately 75% of the total land area of Livingston Parish is located within FEMA's 100-year floodplain or the high flood risk zones. Table 3 provides the number of structures located within the 100-year floodplain while Table 4 shows that number of FEMA designated repetitive loss structures.

⁷ 2025 Livingston Parish Master Plan ([livingston_master_plan_2025-9-11_updated_compress2.pdf](#))

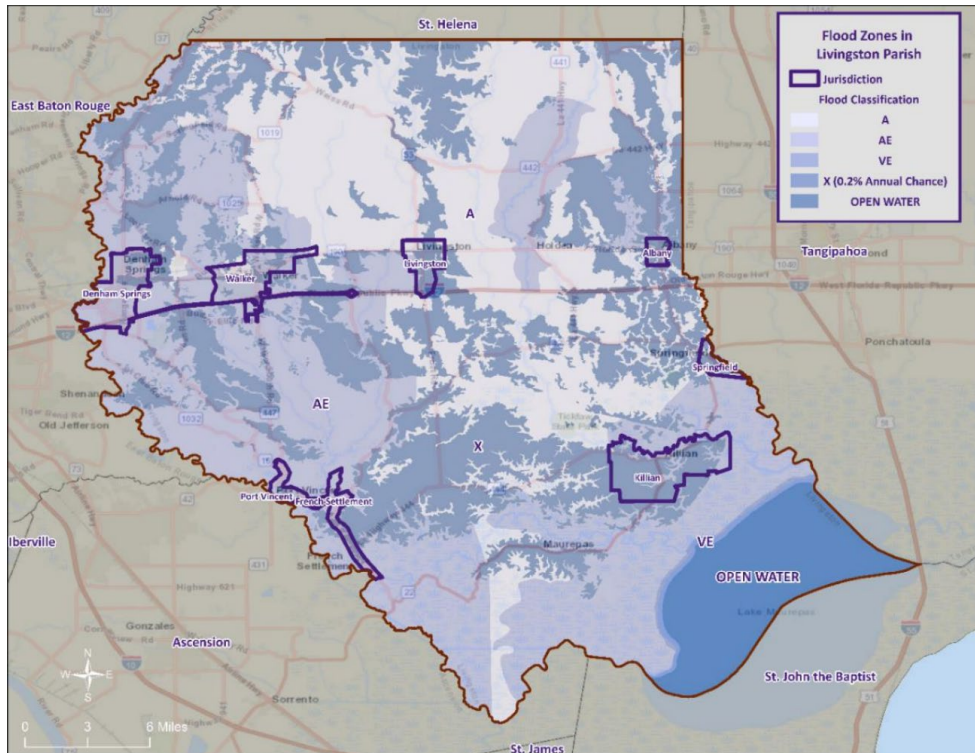


Figure 8 - Flood Zones in Livingston Parish (Map from Livingston Parish HM Plan)

City of Denham Springs

The City of Denham Springs is located above coastal storm surge inundation elevations at 10 feet above sea level with relatively flat topography. Stormwater excesses, caused by large amounts of rainfall in a short period of time, occur frequently in Denham Springs and can lead to flooding in low lying areas. As the city is relatively low in elevation with little slope in the topography, stormwater often cannot flow out and needs to be pumped. Generally, the most damaging storm water events are a function of tropical storms and hurricanes while most of the riverine flooding problems are a result of rising water in the Amite River during heavy rain events. Overall, the entire planning area of the city is vulnerable to some sort of flooding.

According to the current FEMA FIRM panel dated April 3, 2012, City of Denham Springs lies in flood zones AE and X with a majority of the city located in flood zone AE (Figure 9). Refer to Table 3 for the number of structures located in Zone AE or high flood risk zone. Tabel 4 includes the number of FEMA designated repetitive flood loss properties.

Per the hazard mitigation plan risk assessment, there is an overall annual flooding probability of 40% for the City of Denham Springs with an estimated annual return rate of one flood for every one to two years. Under the estimated worst-case scenario, the city can expect flood depths of three to five feet.

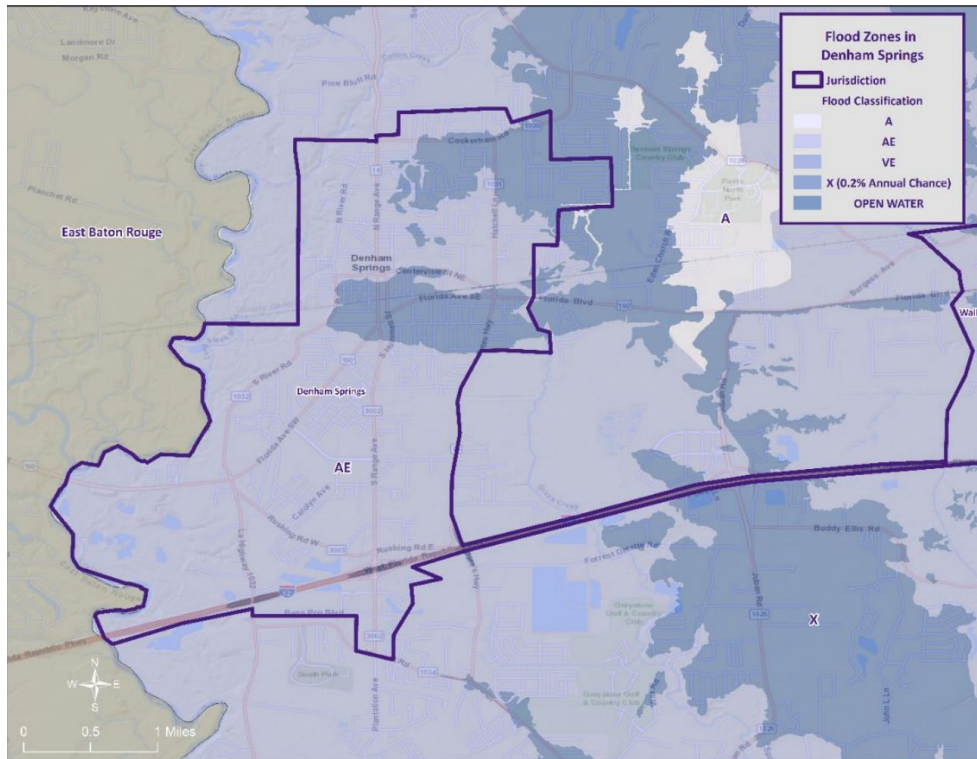


Figure 9 - Flood Zones in the City of Denham Springs (Map from Livingston Parish HM Plan)

City of Walker

The City of Walker is in the west central portion of Livingston Parish and sits relatively low in elevation with little slope in the topography. The major flooding threat to the city is primarily due to backwater flooding along West Colyell Creek, Dumplin Creek, Middle Colyell Creek, and their tributaries as well as storm water excesses caused by large amounts of rainfall in a short period. Flooding may also result from tropical storms and hurricanes.

The City of Walker is primarily in Flood Zone AE with its fair share of land in Flood Zones A, AE, and X according to FEMA FIRM dated April 3, 2012 (See Figure 10). Table 3 includes the number of structures located in the A and AE zones while Table 4 shows the number of repetitive loss structures located in the city.

Per the hazard mitigation plan risk assessment, there is an overall annual flooding probability of 40% for the city of Walker with an estimated annual return rate of one flood for every one to two years. Under the estimated worst-case scenarios, the city can expect flood depths of three to five feet.

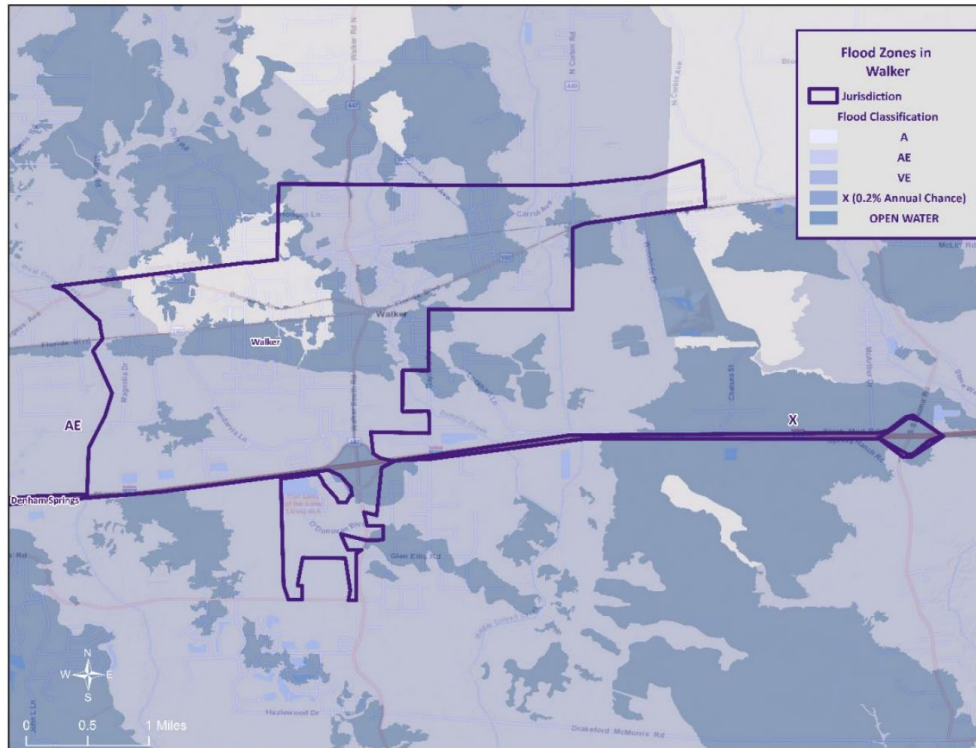


Figure 10 - Flood Zones in the City of Walker (Map from Livingston Parish HM Plan)

Priority Audiences

The second sub-step under the Community Public Information Needs Assessment is to determine priority audiences. Per the CRS Manual, priority audiences are those people who may need different types of flood related information. The Committee began its discussion with an examination of the number of buildings located in designated high flood risk areas as well as those buildings located in repetitive flood loss areas – two groups that are already prioritized for education and outreach efforts. To identify additional potential priority audiences, the Committee relied on data collected from the US Census Bureau on age of the population, poverty rate, language, percentage of residents that do not speak English as their first language, and the percentage of renters across CRAFT communities.

The percentage of insurable buildings located within the Special Flood Hazard Area (SFHA) varies among the CRAFT communities. As demonstrated in Table 3, the percentages range from a low of 17.8% in the City of Gonzales to a high of 75.3% in the City of Denham Springs. Although the SFHA indicates the areas with higher flood risk, the PPI committee members discussed the probability of properties in their communities flooding, regardless of the flood zone. In fact, FEMA has found that 29% of NFIP claims from 2014 to 2024 were made for properties located outside of the SFHA⁸.

⁸ Data found at [What is My Flood Risk | The National Flood Insurance Program](#).

Table 3 - Buildings in the SFHA

Community	Total Number of Buildings	Number of Buildings in SFHA	% of Buildings in SFHA
Ascension Parish	84,077	30,045	35.7%
East Baton Rouge Parish*	126,867	25,449	20.1%
Livingston Parish	58,332	29,719	50.9%
City of Central	12,531	4,998	39.9%
City of Denham Springs	6,081	4,578	75.3%
City of Gonzales	6,356	1,132	17.8%
City of Walker	2,646	1,646	62.2%
City of Zachary	9,305	2,154	23.1%

**Includes the City of St. George*

All CRAFT communities have FEMA designated repetitive loss (RL) properties. Per the CRS Coordinator’s Manual, they are considered Category B (those with less than 50 RL properties) or Category C (those with 50 or more RLs). This means that these communities must conduct an annual outreach project to the property owners in their repetitive loss areas. All CRAFT communities confirmed that they will continue to conduct their annual RL outreach projects; typically done through sending letters/flyers to property owners.

Table 4 - Repetitive Loss Information Provided by FEMA; 2024

NFIP Community	Repetitive Loss Properties	Severe Repetitive Loss Properties	Mitigated (%)	Claims paid (Building & Contents)
Ascension Parish	443	105	36 (8.1%)	\$47,762,553.24
East Baton Rouge Parish*	1,519	487	119 (7.8%)	\$241,839,731.89
Livingston Parish	1,370	326	72 (5.3%)	\$87,829,076.00
City of Central	74	44	6 (8.1%)	\$15,953,745.07
City of Denham Springs	8	0	0	\$221,847.75
City of Gonzales	76	30	3 (3.9%)	\$6,898,252.43
City of Walker	28	14	6 (21.4%)	\$3,236,271.77
City of Zachary	50	16	2 (4%)	\$6,590,933.00

**Includes the City of St. George; per the City of St. George’s 2025 Hazard Mitigation Plan, the City acknowledges several neighborhoods that are now within its boundaries have experienced repetitive flood losses and plans to prioritize these areas for education and outreach*

When considering other potential groups, committee members examined the number of people in their communities over the age of 65 who may be more vulnerable in the event of a flood (Table 5). Community members over the age of 65 may need more support in a flood event such as help evacuating, medical resources and support, and emotional support. It is important to establish which community members may need additional resources and/or require different outreach strategies. Compared to the state of Louisiana, CRAFT communities, except for the cities of Central, Denham Springs, and Gonzales, have a lower percentage of residents over the age of 65.

AGE OF POPULATION

Table 5 - Percentage of Population over 65 years

Community	Population Over 65
Louisiana	17.40%
Ascension Parish	13.40%
East Baton Rouge Parish*	16%
Livingston Parish	14.10%
City of Central	17.80%
City of Denham Springs	27.70%
City of Gonzales	17.70%
City of Walker	14.70%
City of Zachary	9.80%

**Includes the City of St. George*

The committee also looked at the poverty rates across the CRAFT communities (Table 6). Those living under the poverty rate may also need additional assistance in preparing for or recovering from a flood. Households with lower income rates may not have the ability to properly prepare for and/or evacuate from a flood event. Knowing ahead of time which households need extra support can help a community prepare extra resources and support for low-income households. East Baton Rouge Parish is the only community that has a higher poverty rate than the state of Louisiana.

POVERTY RATE

Table 6 - Poverty Rate

Community	Poverty Rate
Louisiana	18.90%
Ascension Parish	10.20%
East Baton Rouge Parish*	20.20%
Livingston Parish	15.70%
City of Central	5.70%
City of Denham Springs	5.80%
City of Gonzales	11.30%
City of Walker	11.90%
City of Zachary	7.40%

**Includes the City of St. George*

The committee also discussed the need for outreach focused on those who do not speak English as their first language. Providing information in multiple languages helps all members of a community feel included and be better prepared for a flood event. Knowing which specific languages are spoken in a community helps to focus outreach materials and help to share important information in the most inclusive and effective ways.

The percentage of residents that do not speak English as their first language is relatively low except for East Baton Rouge Parish and the Cities of Denham Springs and Gonzales (Table 7). Spanish and

Vietnamese were mentioned by committee members as languages being considered for outreach materials.

LANGUAGE OTHER THAN ENGLISH

Table 7 - Percentage of Non-English Speakers

Community	Non-English Speakers
Louisiana	8.70%
Ascension Parish	7.70%
East Baton Rouge Parish*	10.50%
Livingston Parish	2.60%
City of Central	3.60%
City of Denham Springs	13.20%
City of Gonzales	12.60%
City of Walker	5.10%
City of Zachary	4.50%

**Includes the City of St. George*

Next, the Committee reviewed the percentage of renters across the CRAFT communities. Compared to the state average, the number of renters across CRAFT communities is relatively low (Table 8). Focusing on individual communities, however, reveals the need for outreach specifically tailored to renters especially in East Baton Rouge Parish and the cities of Gonzales, Denham Springs, and Walker. Renters need to know that flood insurance is available to them for the contents of their unit.

RENTERS

Table 8 - Percentage of Renters

Community	Renters
Louisiana	68.10%
Ascension Parish	17.30%
East Baton Rouge Parish*	42.20%
Livingston Parish	17.70%
City of Central	10.70%
City of Denham Springs	27.50%
City of Gonzales	31.30%
City of Walker	23.00%
City of Zachary	17.40%

**Includes the City of St. George*

Based on the data and related discussions, the committee mentioned the following stakeholder groups as priority audiences for which education and outreach should be developed:

- Residents and businesses in the floodplain
- Repetitive loss property owners
- Residents in a floodway
- Insurance agents

- Greater Baton Rouge Association of Realtors (GBRAR) / Potential Buyers
- Downtown businesses
- Flooded property owners
- Homeowner Associations
- Homebuilders
- Lenders
- School-age children
- LAPELS (Louisiana Professional Engineering and Land Surveying Board)
- Federation of Greater Baton Rouge Civic Association (FGBRCA)
- Police Juries/ Councils/Planning and Zoning Commissions

Groups such as city councils and zoning commissions were mentioned as it is important for such groups to understand the importance of their flood risk exposure to support and extend education efforts throughout their communities.

Other Public Information Efforts

The third sub-step in the assessment of Community Public Information Needs includes an inventory of existing public information and outreach efforts being conducted in the community. These include projects implemented by the community and by other agencies and organizations. Committee members were asked to identify entities that conduct education and outreach related to flood hazards in the CRAFT communities. The following list was identified:

- The American Red Cross provides disaster preparedness resources and outreach.
- The Amite River Basin Commission focuses on watershed management and flood risk studies.
- Livingston Chamber of Commerce provides information on resources available for businesses – especially in terms of recovery.
- CPRA (Coastal Protection and Restoration Authority) conducts floodplain education initiatives and is charged with updating the Coastal Master Plan.
- LSU AgCenter offers community workshops on stormwater management and other flood related topics.
- Louisiana Department of Transportation – Floodplain Management Office provides education and outreach to all NFIP communities through its newsletter, emails, and website.
- Louisiana Department of Insurance is involved in flood insurance consumer education.
- Louisiana Sea Grant conducts statewide flood resilience education and research.
- Multiple local news outlets (e.g., The Advocate, WAFB, and local radio stations) disseminate flood-related public service announcements in addition to hurricane preparedness programming.
- Greater Baton Rouge Association of Realtors (GBRAR) shares flood related information with its members.
- UNO-CHART conducts flood related education and outreach.

The Committee discussed reaching out to other entities, such as the local community colleges, that may be able to implement additional education and outreach projects.

Flood Insurance Assessment & Coverage Improvement Plan

Flood insurance data for each community were reviewed as part of the Community Needs Assessment as well as to meet the requirements of **Activity 370 – Flood Insurance Promotion** (FIA, CP, CPI, FIB, FIM, and SCE). In addition to reviewing the data, the committee members developed a plan for education and outreach focused on the NFIP that includes projects focused on improving flood insurance coverage across all CRAFT communities. A list of these projects is found in the **Appendix**.

In April 2025, the State CRS Coordinator, Tatanisha White, provided reports that included a breakdown of NFIP policies for each of the CRAFT communities. See the **Appendix** for copies of each community’s report.

Flood Insurance Assessment

Table 9 provides NFIP data on the amount of insurance coverage or “insurance in force” for each community. The committee divided the “insurance in force” number by the number of policies to determine the average coverage amount per community. Members then compared the average coverage to the median value of homes in each community. This comparison shows that the structures with coverage appear adequately insured across all CRAFT communities except for Ascension Parish where the median home value exceeds the average coverage by \$6,319.

Table 9 - Insurance in Force

	# of NFIP Policies	Insurance in Force	Average Coverage (calculated)	Median Home Value⁹
Ascension Parish	9,466	\$ 2,733,090,000	\$ 288,727	\$295,046
East Baton Rouge Parish*	25,380	\$ 7,449,326,000	\$ 305,551	\$218,255
Livingston Parish	9,841	\$ 2,568,988,000	\$ 261,049	\$241,285
City of Central	3,479	\$ 967,109,000	\$ 277,985	\$277,066
City of Denham Springs	1,331	\$ 349,622,000	\$ 262,676	\$245,778
City of Gonzales	882	\$ 249,238,000	\$ 282,583	\$277,433
City of Walker	789	\$ 220,810,000	\$ 279,861	\$240,458
City of Zachary	678	\$ 208,146,000	\$ 307,000	\$259,167

*Includes City of St. George

Table 10 provides an overview of the number of NFIP policies per community compared to the number of insurable properties. The percentage of properties with policies ranges from as low as 7.29% in the City of Zachary to as high as 27.76% in the City of Central. The committee discussed the potential reasons for property owners choosing not to purchase flood insurance. These reasons included not being required to purchase flood insurance (i.e., property not located in SFHA or not having a mortgage), inability to afford flood insurance (especially considering the increased costs related to Risk Rating 2.0), and/or lacking understanding of flood hazard risk.

⁹ Zillow.com was used to collect data on median home value.

Table 10 - Number of Properties Compared to # of Policies

	# of NFIP Policies	Total Number of Buildings	% of Buildings with a Policy
Ascension Parish	9,466	84,077	11.26%
East Baton Rouge Parish*	25,380	126,867	20.01%
Livingston Parish	9,841	58332	16.87%
City of Central	3,479	12,531	27.76%
City of Denham Springs	1,331	6081	21.89%
City of Gonzales	882	6,356	13.88%
City of Walker	789	2646	29.82%
City of Zachary	678	9,305	7.29%

*Includes City of St. George

The data in Table 11 allowed the committee members to better understand where the insured properties are located in each of the communities. This analysis allowed members to compare the percentage of buildings located in the Special Flood Hazard Area (SFHA) with flood insurance versus buildings located in the non-SFHA. For all CRAFT communities, the percentage of buildings that carry flood insurance in the SFHA is greater than the percentage of buildings located in the non-SFHA that carry flood insurance. Moreover, the percentage of buildings that are insured is greater in the SFHA than the community as a whole (compared to numbers in Table 8).

The committee members recognized that there a flood risk outside of the designated SFHA and discussed the importance of educating the public about this risk. This highlights the need for flood insurance across all communities, regardless of their location inside or outside of the SFHA.

Table 11 - SFHA vs. Non-SFHA Policies

	SFHA			B, C, & X (non-SHFA)		
	# of Buildings	# of Policies	% (Calculated)	# of Buildings	# of Policies	% (Calculated)
Ascension Parish	30,045	4,079	14%	54,032	5,387	10%
East Baton Rouge Parish*	25,449	9,692	38%	101,418	14,688	14%
Livingston Parish	29,719	5,489	18%	28,613	4,352	15%
City of Central	4,998	1,795	36%	7,533	1,684	22%
City of Denham Springs	4,578	1,009	22%	1,503	322	21%
City of Gonzales	1,132	356	31%	5,224	526	10%
City of Walker	1,646	522	32%	1,000	267	27%
City of Zachary	2,154	217	10%	7,151	461	6%

*Includes City of St. George

The committee members also examined the number of pre-FIRM versus post-FIRM policies (see Table 12). Per FEMA, a pre-FIRM structure is one for which “construction or substantial improvement occurred on or before December 31, 1974, or before the effective date of an initial Flood Insurance Rate Map (FIRM)”¹⁰. For most of the communities, the majority of flood insurance policies related to pre-FIRM

¹⁰ [Pre-FIRM Building | FEMA.gov](https://www.fema.gov/pre-firm-building)

structures are located in the Special Flood Hazard Area (SFHA). The exceptions are East Baton Rouge Parish and the City of Gonzales.

FEMA defines a post-FIRM structure as “a building for which construction or substantial improvement occurred after December 31, 1974, or on or after the effective date of an initial Flood Insurance Rate Map (FIRM), whichever is later”¹¹. Regarding post-FIRM structures, most policyholders are located in the non-SFHA for five of the eight communities; Livingston Parish and the cities of Denham Springs and Walker have more post-FIRM policies in the SFHA. Some committee members mentioned the fact that there are few areas remaining to be developed in the non-SFHA in the city of Denham Springs. It was also mentioned that many properties throughout CRAFT communities have been removed from the SFHA as a result of Letters of Map Amendment (LOMA).

Table 12 - Pre-FIRM vs Post-FIRM

	Pre-FIRM		Post-FIRM	
	SFHA	B, C, & X	SFHA	B, C, & X
Ascension Parish	781	456	3,298	4,924
East Baton Rouge Parish*	4,590	4,802	5,102	10,883
Livingston Parish	1,676	593	3,813	3,759
City of Central	729	493	1,066	1,191
City of Denham Springs	590	113	419	201
City of Gonzales	158	164	198	362
City of Walker	123	30	399	237
City of Zachary	73	41	144	420

*Includes City of St. George

The Committee also compared residential versus non-residential policies (See Table 13). Overall, there are not many non-residential policies across CRAFT communities. However, the highest percentages are found in the cities of Denham Springs (17%) and Gonzales (15%). With increased development across many of the CRAFT communities, outreach to businesses should be considered.

Table 13 - Residential v. Non-Residential Policies

	# of Total Policies	# of Residential Policies	% Residential	# of Non-Residential Policies	% Non-Residential
Ascension Parish	9,466	9,236	98%	230	2%
East Baton Rouge Parish*	25,380	23,992	95%	1,388	5%
Livingston Parish	9,841	9,517	97%	324	3%
City of Central	3,479	3,372	97%	107	3%
City of Denham Springs	1,331	1,103	83%	228	17%
City of Gonzales	882	754	85%	128	15%
City of Walker	789	709	90%	80	10%
City of Zachary	678	645	95%	33	5%

*Includes City of St. George

¹¹ [Post-FIRM Building | FEMA.gov](https://www.fema.gov/post-firm-building)

Flood Insurance Coverage Plan

To summarize, the PPI committee members reviewed NFIP data for each community provided by Louisiana's CRS Coordinator. The data were supplemented by building data provided by the CRAFT communities and median home values provided by Zillow.com.

The Committee's analysis found 51,846 NFIP policies across the eight CRAFT communities. These policies amount to close to \$15 million in flood insurance coverage that extends across the SFHA as well as the non-SFHA in these communities. For most of the communities, it was revealed that those with flood insurance have adequate coverage, in comparison to median home values. However, there is still a lot of room for improvement regarding the overall policy counts for each CRAFT community. The percentage of insurable buildings with NFIP policies ranged from 7.29% to 27.76%. However, as discussed in earlier sections of this document, the percentage of buildings in all CRAFT communities that carry flood insurance in the SFHA, or the high flood risk area is greater than the percentage of buildings located in the non-SFHA that carry flood insurance. Additionally, the percentage of buildings that are insured is greater in the SFHA than in the overall community.

Committee members agreed that it was important to continue to communicate the flood risk exposure to residents regardless of their designated flood zones. Per FEMA data, nearly one-third of NFIP flood insurance claims are made outside the SFHA¹². Therefore, outreach projects need to extend beyond the SFHA.

Similar to the previous five-year update, the NFIP data show a low percentage of policies for non-residential structures; this is true for all CRAFT communities. Committee members suggested targeting outreach projects focused on flood insurance to businesses. Outreach through utility bills is one way to reach businesses.

In summary, it was recommended that education and outreach projects that focus on increasing the number of NFIP policies should be conducted throughout the eight CRAFT communities. Projects should focus on the priority audiences mentioned earlier in this document. The committee recommended the following messaging to promote flood insurance with the goal of increasing the number of NFIP policies:

- Standard insurance policies do not cover flooding, but flood insurance is available for homeowners, renters, and business owners through the National Flood Insurance Program (NFIP). Contact your insurance agent for more information or get a quote at floodsmart.gov.
- Flooding happens everywhere. Nearly one-third of NFIP flood insurance claims occur outside high flood risk areas. Contact your insurance agent for more information or get a quote at floodsmart.gov.
- No home is completely safe from potential flooding. Everyone has SOME level of risk exposure. Flooding can happen anywhere at any time. Poor drainage systems, summer storms, neighborhood construction, and broken water mains can cause flooding. Find out more at floodsmart.gov or contact your local floodplain manager.
- Hurricane season increases your area's flood risk. Just 1 inch of water can cause up to \$25,000 of damage to your home— damage that most homeowners' and renters' insurance policies won't cover. Flood insurance is the best way to ensure you're covered in the wake of a hurricane or other flood event.

¹² [Floodsmart | The National Flood Insurance Program](https://floodsmart.gov)

- Did you know that hurricanes can bring heavy rain to your area? Even if you're nowhere near a coast, hurricanes can still increase your flood risk. Protect your home by securing flood insurance today. Find out more at [floodsmart.gov](https://www.floodsmart.gov).

A list of education and outreach projects focused on the promotion of flood insurance is found in the **Appendix**. Per the CRS Manual, a copy of this flood insurance assessment and coverage plan was shared with the FEMA Region VI flood insurance liaison.

Outreach Messages

During the **third step** of the PPI development process, the Committee members discussed flood related messages for each of the identified priority audiences. Per the CRS Coordinator's Manual, there are priority messages that must be considered. Additionally, the PPI process allows for the identification of four additional messages listed in the following sections.

Priority Messages

The Committee discussed the importance of and agreed to the following six CRS priority topics:

1. Know your flood hazard.
2. Insure your property for your flood hazard.
3. Protect people from the hazard.
4. Protect your property from the hazard.
5. Build responsibly.
6. Protect natural floodplain functions.

Additional Messages

Following Committee discussions, the following four additional messages were deemed to be important to convey to CRAFT communities:

7. Be prepared for hurricanes.
8. Protect our storm drains.
9. Plan for sea level rise and climate change impacts on flooding.
10. Learn to protect local species that are threatened or endangered.

The last message listed is a result of plans for developing a floodplain species assessment following guidance under CRS Activity 510 (Floodplain Management Planning).

Actual messages discussed, along with possible outcomes, are listed here:

- The term "100-year flood" is misleading; it does not mean that the flood will occur only once every 100 years. Rather, it is the flood that has a 1-percent chance of being equaled or exceeded each year. The 100-year flood could occur more than once in a short period of time or even within the same month. *Outcome: Increase understanding of flood terminology.*
- Dumping leaves, grass clippings and other trash in storm drains leads to flooding. Keep storm drains free and clear of debris. *Outcome: Reduction in flooding.*
- No new development is permitted within the regulatory floodway unless a licensed professional engineer demonstrates that the proposed encroachment shall not result in any rise in the 100-year flood elevation. *Outcome: Increase understanding of flood risk.*

- Stay alert. Sign up for our parish alert system to get information on threats to public safety. *Outcome: People will be informed of emergency events (hurricane, flood, etc.).*
- *Are you planning to make improvements to your home or business?* A building permit is an important first step to ensure that the construction will be safe and that it will meet local building codes. *Outcome: People will be more informed about how to build responsibly.*
- Hurricanes can cause major flooding. Prepare an evacuation plan and know how to get to higher ground. *Outcome: Keep people safe; reduce the need for rescue efforts.*
- Include your pets in your emergency preparations. Plan to take them with you when you evacuate or make necessary arrangements for them to shelter in place. *Outcome: People will think about and prepare for protecting their pets in an emergency; may increase the number of people who evacuate.*
- Prepare a “go bag” for emergencies that require evacuation and a “stay home kit” for sheltering in place. Go to www.communitywebsite for ideas on what to include. *Outcome: People will quickly escape and/or be better prepared for a disaster.*
- Stay tuned to your local weather station as a tropical storm/hurricane approaches the Gulf Coast. Keep a battery powered radio handy and always have fresh batteries on hand. *Outcome: People will be informed as dangerous weather approaches.*
- Got storm damage? Before you clean up, take pictures of the damage to your home and belongings. Make a list of damaged or lost items and gather any original receipts you have for those items. Call your Insurance Agent to submit a claim. Having this info on hand will help speed up the process with your insurance company and other programs. *Outcome: People will know what to do to recover from a hazard. People will build back stronger. (Flood Response Project)*
- Ask your Insurance Agent to verify that your flood policy is correctly rated according to your home’s specific flood risk. If you need assistance, call the Floodplain Manager at (XXX) XXX-XXXX. *Outcome: People will understand their flood policy.*
- Standard insurance policies do not cover flooding, but flood insurance is available for homeowners, renters and business owners through the National Flood Insurance Program (NFIP). *Outcome: Increase number of flood policies.*
- Check your flood insurance policy. Do you have building and contents coverage? *Outcome: People will better understand their flood policy and that there are different types of coverage.*
- No home is completely safe from potential flooding. Nearly 1/3 of flood insurance claims come from outside high-risk areas. Contact your insurance agent or your floodplain manager for information on purchasing flood insurance. *Outcome: Increase number of flood policies; Increase understanding of flood risk.*
- In high-risk areas, there is at least a one-in-four chance of flooding during a 30-year mortgage. *Outcome: Increase number of flood policies.*

Outreach Projects

The **fourth step** in the PPI process is to identify appropriate outreach projects to convey the messages identified by the Committee and listed earlier in this report. The committee considered multiple ways to deliver the identified messages to the priority audiences including continuing and/or revised public

information and outreach efforts that are already being conducted in the community in addition to newly identified projects.

A list of specific projects was developed that identify the project, the priority audience, the message to be delivered, potential outcomes of the project, who is responsible for implementation, and a timeline for implementation. Please refer to the **Appendix** for the Project List which includes projects to be implemented by all CRAFT officials and/or stakeholders within the communities. The list includes projects (330) implemented by multiple CRAFT communities (designated as CRAFT1, CRAFT2, etc.) and projects implemented by specific communities (designated with the name of the community, followed by a number) etc.) (330). The **Appendix** also includes a list of education and outreach projects focused on the improvement of flood insurance coverage across CRAFT communities (370); and other public information efforts (320, 330, 340, 350, 360, and 540) implemented by multiple CRAFT communities.

Other Public Information Initiatives

Step 5 calls for an examination of other public information initiatives implemented by stakeholders in addition to the outreach projects already discussed. These initiatives are related to other CRS activities including Activities 320, 330, 340, 350, 360, 370, and 540. The PPI Committee agreed that these are all valuable public information efforts that should be continued.

Per **Activity 320 (Map information Service)**, CRAFT communities provide the public with local flood hazard information such as the flood zones, Base Flood Elevations (BFE), Letters of Map Amendment (LOMA), copies of elevation certificates, repetitive flood loss areas, and historical flooding. Communities provide map information services via telephone, email, and community websites. Map information services are advertised through annual community letters/flyers, community websites, utility bill inserts, repetitive loss letters, and realtor and lender mailers.

Activity 330 (Flood Response Preparations) was also discussed by the Committee as it is important for the public to receive information prior to, during, and after a flood event. The Louisiana Floodplain Manager's Association (LFMA)'s Disaster Response Team (DRT) can provide a door hanger for properties that have flooded. The preprinted door hanger provides residents with information on a safe recovery and what mitigation steps to take during the recovery process. CRAFT communities also communicate via websites and social media during flood events. Such communication often include:

- ✓ Have a plan. Know your evacuation route and where evacuation shelters are located.
- ✓ If the street is under water, turn around, don't drown.
- ✓ Don't walk through flood waters.
- ✓ You can pick up sandbags at the following location(s)...
- ✓ Pick up a copy of Ascension Parish's Emergency Preparedness Guide/Red Stick Ready for information on emergency supplies kits and evacuation routes.
- ✓ Get a building permit before you start repairs.
- ✓ ICC can help mitigate your home if it is declared substantially damaged.
- ✓ During a flood, as water recedes, storm drains and manholes may become powerful suction devices that can sweep away a child or adult in an instant.
- ✓ Know what to do after a flood. Protect your property from the next flood.

CRAFT communities discussed developing pre-flood plans for public information activities that will include the messages. Projects that may be included in these plans are listed in **Appendix**.

Activity 340 (Hazard Disclosure) informs prospective buyers about the flood hazard and flood insurance requirements. The Greater Baton Rouge Association of Realtors (GBRAR) represents all CRAFT communities. GBRAR works with CRAFT communities to help educate buyers and sellers on flood zone determinations and flood insurance matters. The communities have access to an online Flood Map Service to help agents obtain flood information and a contact person for each community where they can get additional help when needed. The communities share information with GBRAR to distribute in their annual email newsletter to all members. GBRAR also asks their members to distribute the information to their clients.

The State of Louisiana's disclosure law requires that sellers must disclose the following information:

- if a property has flooded
- if the property is in a flood zone and the flood zone classification
- if the property has flood insurance
- if the seller/previous owner received federal disaster aid and must maintain flood insurance as a requirement of the federal aid program.

Committee members discussed a separate brochure for realtors to distribute to clients. The PPI Committee also discussed continued maintenance of and improvements for each community's website.

Activity 350 (Flood Protection Information /Website) CRAFT community websites provide information that conveys all six priority outreach messages in addition to other messages approved by the committee. The websites include links to other websites that provide important flood hazard information to include FEMA's FloodSmart, UNO-CHART, LSU AgCenter, LSU Ag Center's Flood Map Portal, LA Sea Grant's Homeowners Handbook to Prepare for Natural Hazards, GOHSEP's Get a Game Plan, the National Weather Service and DHS's Ready.gov. These sites have information about pertinent topics – flood hazards, flood insurance, flood protection for people and buildings, natural floodplain functions, how to prepare for a storm and flood event, and protection of storm drains. Community websites should be updated at least annually and/or when changes occur. The PPI committee emphasized the need to advertise the community web page address through other outreach projects where possible. All CRAFT communities also provide flood related information at local libraries and other public buildings.

Activity 360 (Flood Protection Assistance) Some communities earn credit by providing property protection advice over the phone and/or following a site visit. Some may also offer financial assistance advice to residents. The PPI committee recommended that each community offer technical assistance in a manner that best fits their community needs and resources. Some communities can provide one-on-one consultation to inquirers about drainage and flooding issues, appropriate property protection measures, retrofitting techniques, drainage improvements, and the availability of financial assistance for flooded structures. When necessary, some community officials can visit the site in question and provide advice based on that visit. The communities that can provide these types of assistance publicize these services in other outreach projects such as annual community brochures/flyers, community websites, utility bill inserts, and repetitive loss letters.

Activity 540 (Drainage System Maintenance) CRAFT communities implement drainage maintenance projects as their drainage systems reduce the potential for flooding when combined with natural waterways. PPI members agreed to continue to publicize their "stream dumping regulations" in multiple ways including annual community brochures/flyers, newspaper ads, if possible, community websites, utility bill inserts, and repetitive loss letters. Communities will also continue to maintain "no dumping

signs” in addition to signs or etchings on storm drains and catch basins near accessible streams and channels.

A list of **Other Public Information Initiatives** can be found in the Appendix.

Adoption

Each CRAFT community will present this PPI document for formal vote and adoption by its respective governing body (city or parish council). See the Appendix for “Community Adoption Documents”.

Implementation, Monitoring, and Evaluation

Members of the CRAFT Multijurisdictional PPI Committee will meet annually to monitor the implementation of the outreach projects included in this PPI document. Committee members will evaluate the projects and related outcomes and make recommendations related to needed project changes in the projects and/or messages. The committee will develop an evaluation report based on the annual meeting. The report will be shared with each community’s governing body and submitted as part of its annual CRS recertification process.

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Livingston Parish Government & Stephenson Disaster Management Institute, Louisiana State University. (2021). *2021 Livingston Parish Multi-Jurisdictional Hazard Mitigation Plan* [PDF]. Retrieved from the LSU SDMI Hazard Mitigation Plans website via the *HMPlans – SDMI* portal at Louisiana State University.

Appendix

1. Committee Meeting Slides (Include Agendas)
2. Committee Meeting Sign-in Sheets
3. CRAFT Community Flood Insurance Data
4. Outreach Projects
5. Flood Insurance Promotion Projects
6. Other Public Information Initiatives
7. Community Adoption Documents

2025 CRAFT MULTIJURISDICTIONAL PROGRAM FOR PUBLIC INFORMATION (PPI) STAKEHOLDER MEETING #1

WEDNESDAY, JUNE 11, 2025; 10:00 AM
HYBRID MEETING – ASCENSION PARISH, LA & MICROSOFT TEAMS

1

AGENDA

- INTRODUCTIONS
- WHAT IS THE COMMUNITY RATING SYSTEM?
- WHO IS CRAFT?
- WHY ARE WE HERE TODAY?
 - PROGRAM FOR PUBLIC INFORMATION
 - FLOOD INSURANCE PROMOTION

2

INTRODUCTIONS

3

WHAT IS THE COMMUNITY RATING SYSTEM (CRS)?

- 4 SERIES OF ACTIVITIES
 - 300 PUBLIC INFORMATION
 - 400 MAPPING AND REGULATIONS
 - 500 FLOOD DAMAGE REDUCTION
 - 600 WARNING AND RESPONSE
- 19 ACTIVITIES
- 94 ELEMENTS




4

CRAFT COMMUNITIES



- Ascension Parish – 7 (15%)
- East Baton Rouge Parish – 6 (20%)
- Livingston Parish - NA
- City of Central – 5 – (25%)
- City of Denham Springs – 7 (15%)
- City of Gonzales – 8 (10%)
- City of St. George - NA
- City of Walker – 7 (15%)
- City of Zachary – 8 (10%)

5

PROGRAM FOR PUBLIC INFORMATION (PPI)

- Element 332.c
- "... an ongoing public information effort to design and transmit the messages that the community determines are most important to its flood safety and the protection of its floodplains' natural functions." CRS Coordinator's Manual 2017
- Bonus points
- Related activities: 320, 340, 350, 360, 370, 510, 540, and 610

6

PPI PROCESS

Source: Developing a PPI for CFS Credit <http://www.mdeq.com>

- Step 1: Establish a committee
- Step 2: Assess the community's public information needs
 - a. Identify priority areas.
 - b. Assess flood insurance coverage.
 - c. Determine priority audiences.
 - d. Inventory other public information efforts.
- Step 3: Formulate Messages.
- Step 4: Identify Outreach Projects
- Step 5: Examine other Public Information Initiatives (320, 340, 350, 360, 370, 510, 540, 610)
- Step 6: Prepare & Adopt the Document
- Step 7: Implement, Monitor, Evaluate

7

STEP 1: PPI COMMITTEE MEMBERS



Participate in 2-3 meetings



Provide feedback

8



STEP 2

ASSESS THE COMMUNITY'S PUBLIC INFORMATION NEEDS

9

TYPES OF FLOODING

CRAFT Communities	Flash Flooding	Local Drainage or High Groundwater Levels	Backwater Flooding	Riverine Flooding	Fluctuating Lake Levels	Coastal Storm Surge/Wind-driven wave action
Ascension Parish	X	X	X	X		X
East Baton Rouge Parish	X	X	X	X		
Livingston Parish	X	X	X	X		
City of Central	X	X	X	X		
City of Denham Springs	X	X	X	X		
City of Gonzales	X	X	X	X		
City of St. George	X	X	X	X		
City of Walker	X	X	X	X		
City of Zachary	X	X	X	X		

10

A. IDENTIFY PRIORITY AREAS

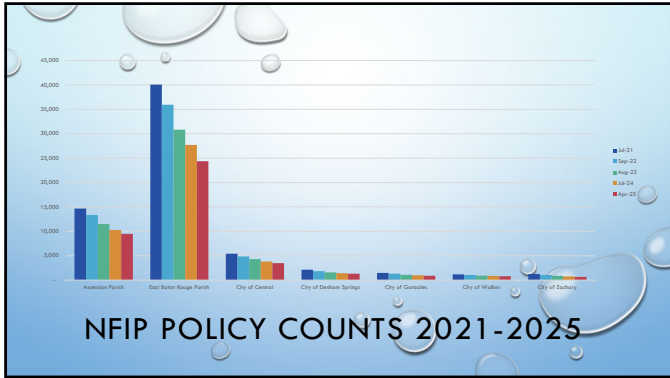
- REPETITIVE LOSS AREAS
- SPECIAL FLOOD HAZARD AREA (SFHA)
- ??

11

B. ASSESS FLOOD INSURANCE COVERAGE

ACTIVITY 370

12



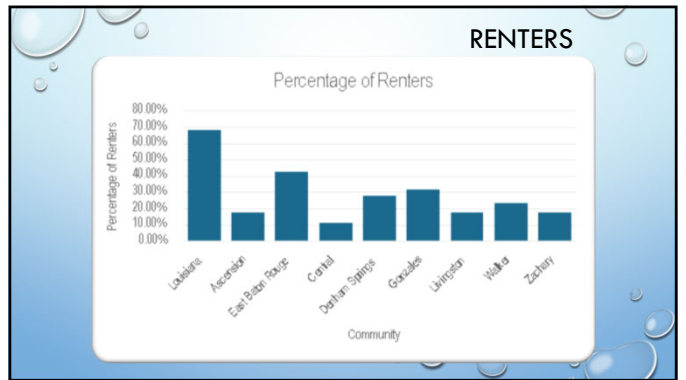
13

	# of NFIP Policies	Insurance in Force	Average Coverage (calculated)	Median Home Value
Ascension Parish	9,466	\$2,733,090,000	\$288,727	\$295,046
East Baton Rouge Parish	24,380	\$7,449,326,000	\$305,551	\$218,255
Livingston Parish	9,841	\$2,568,988,000	\$261,049	\$241,285
City of Central	3,479	\$967,109,000	\$277,985	\$277,066
City of Denham Springs	1,331	\$349,622,000	\$262,676	\$245,778
City of Gonzales	882	\$249,238,000	\$282,583	\$277,433
City of Walker	789	\$220,810,000	\$279,861	\$240,458
City of Zachary	678	\$208,146,000	\$307,000	\$259,167

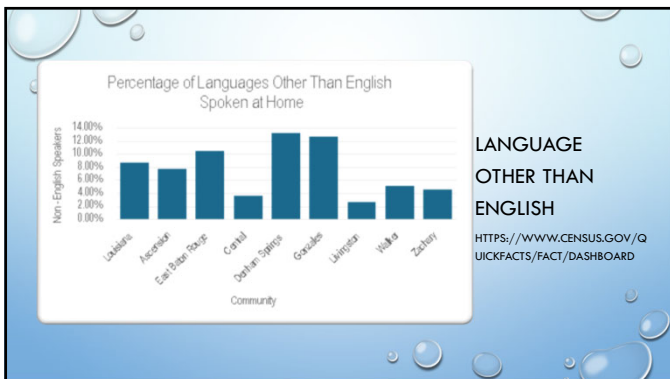
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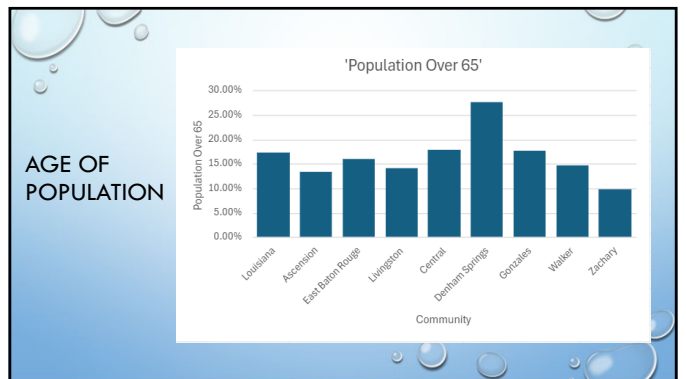
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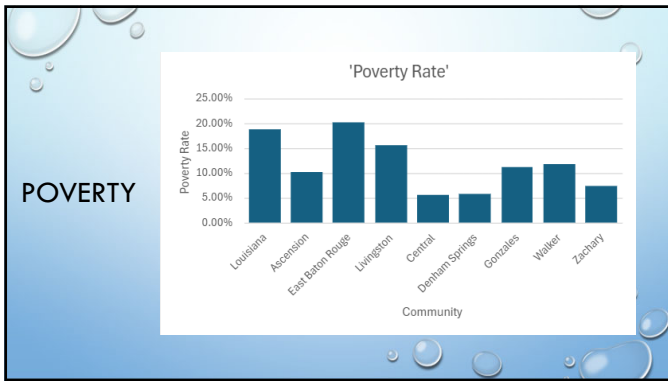
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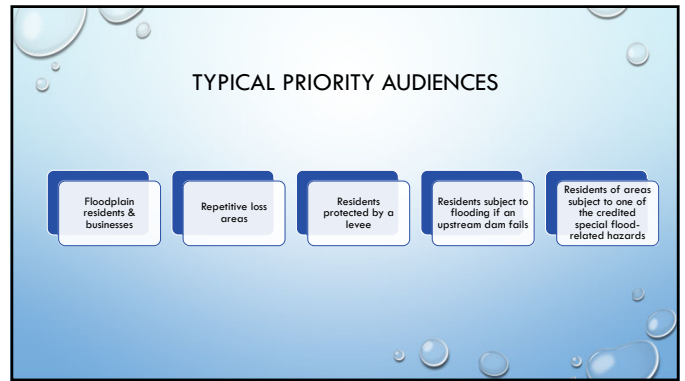
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19



20

D. INVENTORY OTHER PUBLIC INFORMATION EFFORTS

WBRZ Hurricane Center

Emergency Info

- When a hurricane watch or warning is issued
- Hurricane watch and warning procedures.
- When to evacuate
- Evacuation procedures tips.
- Pet care in disasters
- Tips for evacuation of your pet(s).
- Emergency contact information
- List of important emergency numbers.

<https://www.wbrz.com/hurricane-center/>

WAFB Hurricane Center

HURRICANE SEASON: How to prepare

<https://www.wafb.com/video/2025/05/30/hurricane-season-how-prepare/>

LA Sea Grant

Homeowners Handbook to Prepare for Natural Disasters

21

STEP 3 – FORMULATE MESSAGES

CREDIT: FEMA REGION II | COASTAL ANALYSIS AND MAPPING (REGION2COASTAL.COM)

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MESSAGES

Priority Topics	Know your flood hazard.
	Insure your property for your flood hazard.
	Protect people from the hazard.
	Protect your property from the hazard.
	Build responsibly.
	Protect natural floodplain functions.

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ADDITIONAL MESSAGES

- Be Prepared For Hurricanes
- Protect Our Storm Drains
- Plan For Sea Level Rise And Climate Change Impacts On Flooding
- Learn To Protect Local Species That Are Threatened Or Endangered

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ACTIVITY 370 – FLOOD INSURANCE PROMOTION

- FLOOD INSURANCE ASSESSMENT (FIA)
- FLOOD INSURANCE COVERAGE IMPROVEMENT PLAN (CIP)
- COVERAGE IMPROVEMENT PLAN IMPLEMENTATION (CPI)
- TECHNICAL ASSISTANCE (TA)
- FLOOD INSURANCE BROCHURES (FIB)
- FLOOD INSURANCE MEETING (FIM)
- STATE REQUIRED CONTINUING EDUCATION (SCE)



**Floods can happen
anywhere. To anyone.
At any time.**

FEMA

25

MESSAGES FOCUSED ON FLOOD INSURANCE (370)

- Hurricane season increases your area's flood risk. Just 1 inch of water can cause up to \$25,000 of damage to your home— damage that most homeowners' and renter's insurance policies won't cover. Flood insurance is the best way to ensure you're covered in the wake of a hurricane or other flood event.
- Did you know that hurricanes can bring heavy rains to your area? Even if you're nowhere near a coast, hurricanes can still increase your flood risk. Protect your home by securing flood insurance today. Find out more at floodsmart.gov.

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MESSAGES RELATED TO FLOOD RESPONSE (330)

- What should you do immediately after a hurricane hits and you need to file a flood insurance claim? Start by documenting any flood damage. Find out more at floodsmart.gov.
- A flood-damaged home needs special care to remove mold safely and effectively. Refer to LSU AgCenter's guidelines for mold removal. MOLD.REMOVAL.GUIDELINES.FOR.YOUR.FLOODED.HOME.LSUAG-CENTER.COM

27

NEXT STEPS

- REVIEW FEEDBACK
- NEXT MEETING - **OCTOBER 8, 2025; 10:00 AM**
 - Step 4: Identify Outreach Projects
 - Step 5: Examine other Public Information Initiatives
 - (320, 340, 350, 360, 370, 504, 510, 540, 610)
 - Continue focus on 370
 - Step 6: Prepare & Adopt the Document
 - Step 7: Implement, Monitor, Evaluate

28

CONTACT INFORMATION

MONICA FARRIS, PHD, CFM
UNO-CHART
MATEETS@UNO.EDU

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THANK YOU

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2025 CRAFT MULTIJURISDICTIONAL PROGRAM FOR PUBLIC INFORMATION (PPI) STAKEHOLDER MEETING #2

WEDNESDAY, OCTOBER 8, 2025; 10:00 AM
HYBRID MEETING – EAST BATON ROUGE PARISH MAIN LIBRARY
& MICROSOFT TEAMS

1

AGENDA

- INTRODUCTIONS
- ACTIVITY 330 – OUTREACH PROJECTS - PROGRAM FOR PUBLIC INFORMATION
 - STEPS 4 & 5
- ACTIVITY 370 - FLOOD INSURANCE PROMOTION
- NEXT STEPS

2

CRAFT COMMUNITIES



- Ascension Parish – 7 (15%)
- East Baton Rouge Parish – 6 (20%)
- Livingston Parish – 7 (April 2026)
- City of Central – 5 – (25%)
- City of Denham Springs – 7 (15%)
- City of Gonzales – 7 (15%)
- City of St. George – 9 (April 2026)
- City of Walker – 7 (15%)
- City of Zachary – 8 (10%)

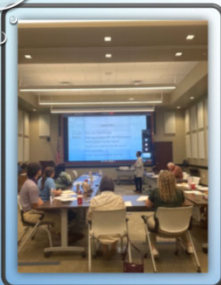
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PROGRAM FOR PUBLIC INFORMATION (PPI)

- Element 332.c
- "... an ongoing public information effort to design and transmit the messages that the community determines are most important to its flood safety and the protection of its floodplains' natural functions." CRS Coordinator's Manual 2017
- Bonus points
- Related activities: 320, 340, 350, 360, 370, 510, 540, and 610

4

PPI PROCESS



- Step 1: Establish a committee
- Step 2: Assess the community's public information needs
 - a. Identify priority areas
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Source: Developing a PPI for CRS Credit (<https://resources.org/>)

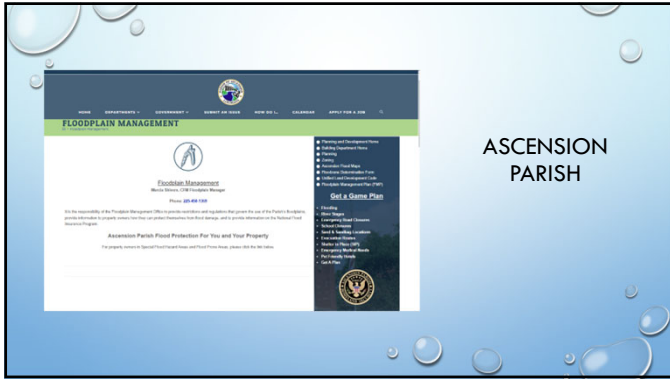
Meeting #1; June 11, 2025

5

CRAFT 1.6 OP 5	Repetitive loss property owners	Increase number of inquiries related to flood risk, flood insurance, flood preparedness and safety, mitigation projects, and floodproofing	Repetitive Loss Letter	Floodplain Manager	Annually	
CRAFT 2.6 Op 5	Residents of the floodplain	Increase number of inquiries related to flood risk, flood insurance, flood preparedness and safety, mitigation projects, floodproofing, and stream dumping	FEMA Brochures in Government Buildings	Floodplain Manager	Year-round	
CRAFT 3.6 OP 10	Member of the Greater Baton Rouge Association of Realtors - Active Residential Agents	Increase number of inquiries related to flood risk, flood insurance, flood preparedness and safety, mitigation projects, floodproofing, and stream dumping	Email to Realtors	GBRAR	Annually	Realtors Association
CRAFT 4.6 OP 7	Residents in the floodplain	Increase number of inquiries related to flood risk, flood insurance, flood preparedness and safety, mitigation projects, floodproofing, and stream dumping	Utility Bill Messages	Floodplain Manager	Annually	
CRAFT 5.6 OP 8	Residents in the floodplain	Reduce impact on natural functions; mitigate flooding; maintain water quality	No Dumping - Drainage Stickers/Signs	Floodplain Manager	Year-round	
CRAFT 6.6 OP 7	Residents in the floodplain	Increase number of inquiries related to flood risk, flood insurance, flood preparedness and safety, mitigation projects, floodproofing, and stream dumping	Library tabling event	Floodplain Manager	Annually	
CRAFT 7.6 OP 13	Residents in the floodplain	Increase number of inquiries related to flood risk, flood insurance, flood preparedness and safety, mitigation projects, floodproofing, and stream dumping	La Homeowners Handbook		Annually	La Sea Grant
CRAFT 8.6 OP 11	Residents in the floodplain	Increase public safety	The Advocate - hurricane prep	The Advocate	Annually	The Advocate
CRAFT 9.6 OP 11	Residents in the floodplain	Increase number of inquiries related to flood risk, flood insurance, flood preparedness and safety, mitigation projects, floodproofing, and stream dumping	Social media	Floodplain Manager / Mayor's Office / Emergency Manager	Year-round	

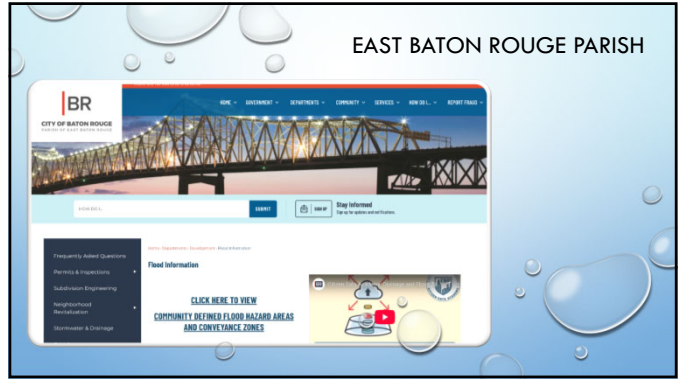
STEP 4: IDENTIFY OUTREACH PROJECTS

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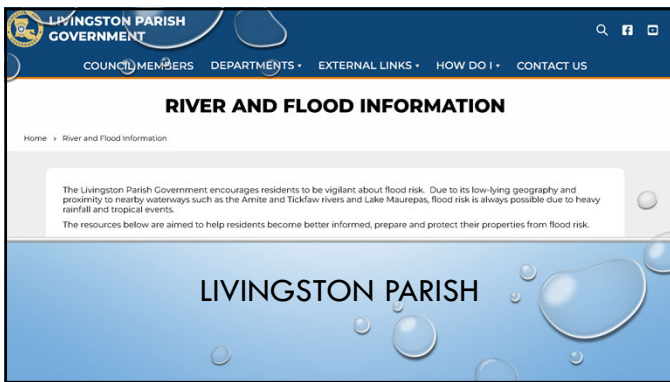
ASCENSION PARISH

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EAST BATON ROUGE PARISH

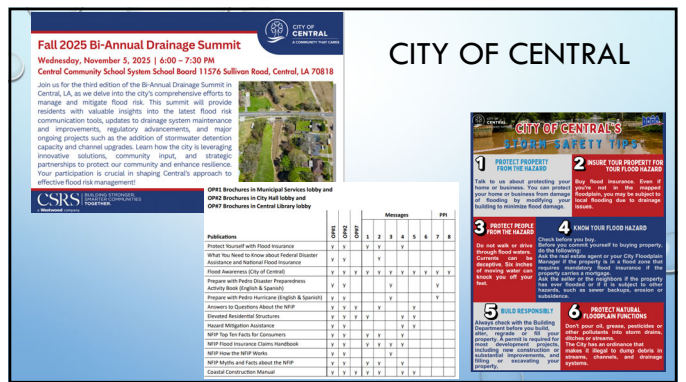
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RIVER AND FLOOD INFORMATION

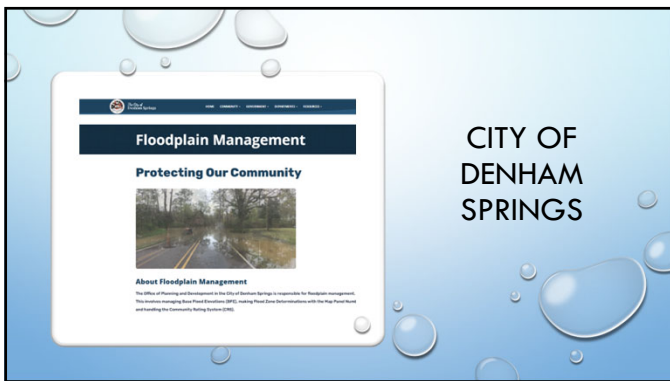
LIVINGSTON PARISH

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CITY OF CENTRAL

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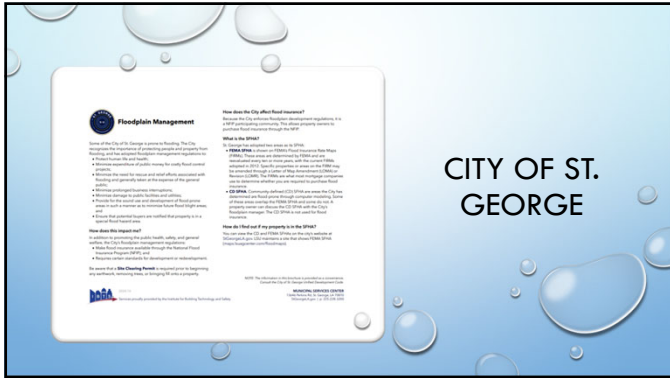
CITY OF DENHAM SPRINGS

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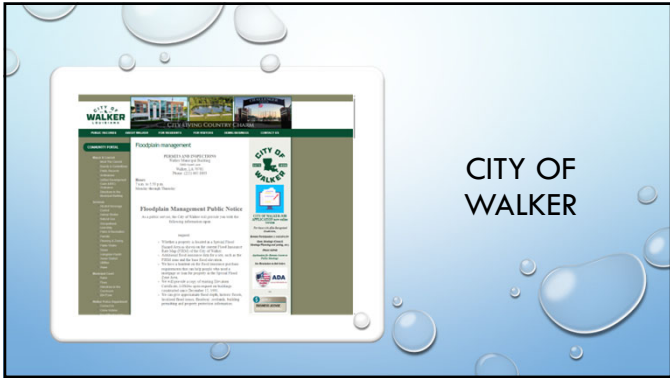
CITY OF GONZALES

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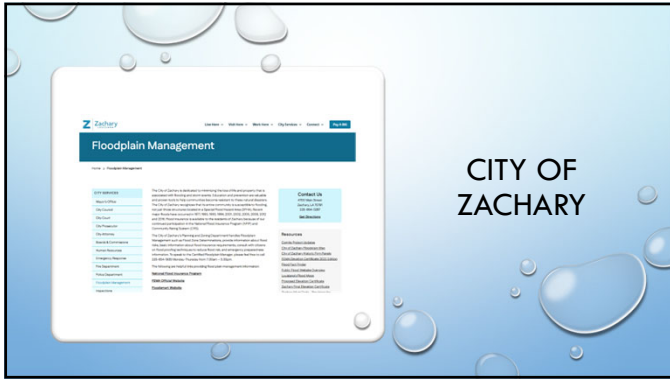
CITY OF ST. GEORGE

13



CITY OF WALKER

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CITY OF ZACHARY

15

Step 5: Examine Other Public Information Initiatives

- 320 – Map Information Services
- 340 – Hazard Disclosure
- 350 – Flood Protection Information
- 360 – Flood Protection Assistance
- 370 – Flood Insurance Promotion**
- 540 – Drainage System Maintenance
- 332.b. Flood Response Preparations (FRP)

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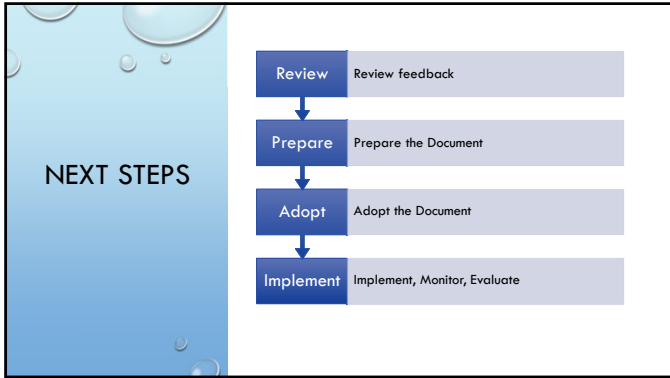
ACTIVITY 370
–
FLOOD INSURANCE PROMOTION

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PROJECTS FOCUSED ON FLOOD INSURANCE (370)

#	Priority Audience	Message	Outcome	Project	Assignment	Schedule	Stakeholder
CP11	Residents & Businesses in Floodplain	Topic 2	Maintain & increase number of NFIP policies	Flyer printed by Stakeholders in Utility bill	Floodplain Manager/CRS Coordinator	Annual Mailer	Entry Insurance; Quality Engineering & Surveying
CP12	Residents & Businesses in Floodplain	Topic 2	Maintain & increase number of NFIP policies	Social Media Month	Floodplain Manager/CRS Coordinator	Annually	
CP13	Residents & Businesses in Floodplain	Topic 2	Maintain & increase number of NFIP policies	Video	Floodplain Manager/CRS Coordinator	Annually	
CP14	Residents & Businesses in Floodplain	Topic 2	Maintain & increase number of NFIP policies	FEMA Brochures in government offices	Floodplain Manager/CRS Coordinator	Ongoing	
CP15	Residents & Businesses in Floodplain	Topic 2	Maintain & increase number of NFIP policies	City flyer given with building permits in flood zone	Floodplain Manager/CRS Coordinator	Ongoing	

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CONTACT INFORMATION

MONICA FARRIS, PHD, CFM
UNO-CHART
MATEETS@UNO.EDU

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THANK YOU FOR YOUR PARTICIPATION.

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**CRAFT Multijurisdictional PPI
Stakeholder Meeting #1**

Wednesday, June 11, 2025, 10:00am; Ascension Parish/Teams

Name	Community/Entity	Email Address
Marcia Shivers	APG	mshivers@apgov.us
Mia Todd	APG	Mia.Todd@apgov.us
Lynette Richardson	City of Walker	lynette.richardson@walker-la.gov
Jeanette Fabre	Walker - Resident	Jeanette.Fabre51@yahoo.com
Nancy Kimble	City of Walker	nancy.kimble@walker-la.gov
Jac. Normad	City of Gonzales	jac.gonzales@la.com
Cale Marix	City of Gonzales Resident	calemarix@gmail.com
CJ DUNNWAY	CITY OF DENHAM SPRINGS	cjdunnaway@cityofdenham Springs.com
JEROME M. KLIER	CITY OF WALKER	JKlier@egcoinc.com
Monica Fanni	UNO-CHART	mateets@uno.edu

2025 CRAFT Multijurisdictional Program for Public Information (PPI)

Stakeholder Meeting #2

East Baton Rouge Main Library / Teams

Wednesday, October 8, 2025; 10:00am

Name	Community	Email Address
Justin Dupuy	City of St. George	justin.dupuy@stgeorgela.gov
Shelly Cole	City of St. George	Shelly.Cole@stgeorgela.gov
Rondalyn Girard	City of BR	rgirard@brla.gov
Denver Ballard	City of Denham Springs	blake.ballard.ab@gmail.com
Marian Hamedella	City of BR/EBR	mhamedella@brla.com
Deborah Klier	City of Metairie	tklier@metairie.com
Shandy Heil	Hatt / Livingston Parish	shell@hatt.com
US Duvalier	City of Denham Springs	adunvalier@cityofdenham.com
Corey Allegre	RESIDENT ST. GEORGE	CALLEGAL@BR.com
Jaci Norman	Cousc Couscous	jaci@spn2alesla.com

2025 CRAFT Multijurisdictional Program for Public Information (PPI)

Stakeholder Meeting #2

East Baton Rouge Main Library / Teams

Wednesday, October 8, 2025; 10:00am

Name	Community	Email Address
Lyndee Richards	city of walker	lyndee.richardson@walker-la.gov
Nancy Kinister	city of walker	Nancy.Kinister@walker-la.gov
Brandon Whitehead	City of Central	brandon.whitehead@central-la.gov

Insurance Overview

As of 04/02/2025

Community: ASCENSION PARISH*
 County: ASCENSION PARISH

State: LOUISIANA
 CID: 220013

Overview Occupancy Zone Pre/Post FIRM

Total by Community

Total Number of Policies: 9,466
 Total Premiums: \$6,407,202
 Insurance In Force: \$2,733,090,000
 Total Number of Closed Paid Losses: 6,076
 \$ of Closed Paid Losses: \$326,206,520

Post Firm Minus Rated Policies

Total Number of Minus Rated Policies: 68
 A Zone Minus Rated Policies: 68
 V Zone Minus Rated Policies: 0

ICC

Total Number of ICC Closed Paid Losses: 182
 \$ of ICC Closed Paid Losses: \$3,692,603

Substantial Damage Losses

Number of Substantial Damage Closed Paid Losses: 1,665

Group Flood Insurance

Total Number of Policies: 0
 Total Premiums: \$0
 Insurance In Force: \$0
 Total Number of Closed Paid Losses: 13
 \$ of Closed Paid Losses: \$66,189

Manufactured Homes

Total Number of Policies: 416
 Total Number of Closed Paid Losses: 375
 \$ of Closed Paid Losses: \$8,205,323

1316

Number of Properties by Community: 0

Insurance Occupancy

As of 04/02/2025

Community:	ASCENSION PARISH*	State:	LOUISIANA
County:	ASCENSION PARISH	CID:	220013

Overview	Occupancy	Zone	Pre/Post FIRM
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	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
Single Family	9,183	\$6,082,482	\$2,610,472,000	5,775	\$310,556,368.47	\$18,146,037.51
2-4 Family	26	\$12,400	\$5,286,000	21	\$549,210.22	\$28,025.88
All Other Residential	27	\$14,990	\$9,715,000	26	\$662,212.52	\$24,678.71
Non Residential	230	\$297,330	\$107,617,000	253	\$14,429,180.01	\$520,333.85
Total	9,466	\$6,407,202	\$2,733,090,000	6,075	\$326,196,971.22	\$18,719,075.95

	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
Condo	24	\$6,466	\$5,970,000	0	\$0.00	\$0.00
Non Condo	9,442	\$6,400,736	\$2,727,120,000	6,076	\$326,206,519.86	\$18,719,495.95
Total	9,466	\$6,407,202	\$2,733,090,000	6,076	\$326,206,519.86	\$18,719,495.95

Insurance Zone

As of 04/02/2025

Community:	ASCENSION PARISH*	State:	LOUISIANA
County:	ASCENSION PARISH	CID:	220013

Overview	Occupancy	Zone	Pre/Post FIRM	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
A01-30 & AE Zones				3,543	\$2,919,482	\$834,827,000	2,969	\$199,064,149.79	\$11,527,404.97
A Zones				533	\$362,102	\$135,796,000	1,483	\$50,713,474.86	\$2,303,134.28
AO Zones				0	\$0	\$0	0	\$0.00	\$0.00
AH Zones				3	\$958	\$498,000	3	\$45,642.59	\$3,150.00
AR Zones				0	\$0	\$0	0	\$0.00	\$0.00
A99 Zones				0	\$0	\$0	0	\$0.00	\$0.00
V01-30 & VE Zones				0	\$0	\$0	0	\$0.00	\$0.00
V Zones				0	\$0	\$0	0	\$0.00	\$0.00
D Zones				0	\$0	\$0	1	\$92,292.49	\$3,328.34
B, C & X Zone									
Standard				5,380	\$3,121,898	\$1,760,070,000	760	\$48,212,326.61	\$3,050,557.46
Preferred				0	\$0	\$0	575	\$26,521,343.43	\$1,776,902.05
Total				9,459	\$6,404,440	\$2,731,191,000	5,791	\$324,649,229.77	\$18,664,477.10

Insurance Pre/Post FIRM

As of 04/02/2025

Community:	ASCENSION PARISH*	State:	LOUISIANA
County:	ASCENSION PARISH	CID:	220013

Overview	Occupancy	Zone	Pre/Post FIRM
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Pre-FIRM

	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
A01-30 & AE Zones	696	\$662,236	\$131,392,000	1,081	\$66,819,883.83	\$4,164,694.62
A Zones	83	\$55,025	\$15,643,000	954	\$18,525,515.83	\$917,692.60
AO Zones	0	\$0	\$0	0	\$0.00	\$0.00
AH Zones	2	\$643	\$342,000	1	\$11,280.69	\$1,100.00
AR Zones	0	\$0	\$0	0	\$0.00	\$0.00
A99 Zones	0	\$0	\$0	0	\$0.00	\$0.00
V01-30 & VE Zones	0	\$0	\$0	0	\$0.00	\$0.00
V Zones	0	\$0	\$0	0	\$0.00	\$0.00
D Zones	0	\$0	\$0	0	\$0.00	\$0.00
B, C & X Zone	456	\$302,531	\$140,434,000	455	\$17,920,165.49	\$1,187,951.36
Standard	456	\$302,531	\$140,434,000	271	\$11,264,282.22	\$783,273.19
Preferred	0	\$0	\$0	184	\$6,655,883.27	\$404,678.17
Grand Total	1,237	\$1,020,435	\$287,811,000	2,491	\$103,276,845.84	\$6,271,438.58

Post-FIRM

	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
A01-30 & AE Zones	2,847	\$2,257,246	\$703,435,000	1,888	\$132,244,265.96	\$7,362,710.35
A Zones	450	\$307,077	\$120,153,000	529	\$32,187,959.03	\$1,385,441.68
AO Zones	0	\$0	\$0	0	\$0.00	\$0.00
AH Zones	1	\$315	\$156,000	2	\$34,361.90	\$2,050.00
AR Zones	0	\$0	\$0	0	\$0.00	\$0.00
A99 Zones	0	\$0	\$0	0	\$0.00	\$0.00
V01-30 & VE Zones	0	\$0	\$0	0	\$0.00	\$0.00
V Zones	0	\$0	\$0	0	\$0.00	\$0.00
D Zones	0	\$0	\$0	1	\$92,292.49	\$3,328.34
B, C & X Zone	4,924	\$2,819,367	\$1,619,636,000	879	\$56,750,639.13	\$3,611,349.86
Standard	4,924	\$2,819,367	\$1,619,636,000	489	\$36,948,044.39	\$2,267,284.27
Preferred	0	\$0	\$0	391	\$19,865,460.16	\$1,372,223.88
Grand Total	8,222	\$5,384,005	\$2,443,380,000	3,299	\$221,309,518.51	\$12,364,880.23

Insurance Overview

As of 04/02/2025

Community:	EAST BATON ROUGE PARISH	State:	LOUISIANA
County:	EAST BATON ROUGE PARISH	CID:	220058

Overview	Occupancy	Zone	Pre/Post FIRM
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Total by Community		Group Flood Insurance	
Total Number of Policies:	25,380	Total Number of Policies:	0
Total Premiums:	\$12,772,241	Total Premiums:	\$0
Insurance In Force:	\$7,449,326,000	Insurance In Force:	\$0
Total Number of Closed Paid Losses:	19,094	Total Number of Closed Paid Losses:	40
\$ of Closed Paid Losses:	\$1,094,110,659	\$ of Closed Paid Losses:	\$122,231
Post Firm Minus Rated Policies		Manufactured Homes	
Total Number of Minus Rated Policies:	137	Total Number of Policies:	79
A Zone Minus Rated Policies:	134	Total Number of Closed Paid Losses:	118
V Zone Minus Rated Policies:	0	\$ of Closed Paid Losses:	\$1,723,573
ICC		1316	
Total Number of ICC Closed Paid Losses:	116	Number of Properties by Community:	0
\$ of ICC Closed Paid Losses:	\$1,582,235		
Substantial Damage Losses			
Number of Substantial Damage Closed Paid Losses:	5,880		

Insurance Occupancy

As of 04/02/2025

Community:	EAST BATON ROUGE PARISH	State:	LOUISIANA
County:	EAST BATON ROUGE PARISH	CID:	220058

Overview	Occupancy	Zone	Pre/Post FIRM
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	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
Single Family	21,630	\$10,752,334	\$6,194,511,000	16,556	\$918,920,676.74	\$61,436,175.02
2-4 Family	731	\$267,799	\$144,722,000	807	\$32,644,649.54	\$1,798,325.94
All Other Residential	1,631	\$518,179	\$394,826,000	814	\$70,023,009.66	\$3,510,311.39
Non Residential	1,388	\$1,233,929	\$715,267,000	917	\$72,522,323.41	\$3,520,520.13
Total	25,380	\$12,772,241	\$7,449,326,000	19,094	\$1,094,110,659.35	\$70,265,332.48

	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
Condo	1,557	\$187,695	\$219,426,000	304	\$9,082,127.05	\$715,867.35
Non Condo	23,823	\$12,584,546	\$7,229,900,000	18,790	\$1,085,028,532.30	\$69,549,465.13
Total	25,380	\$12,772,241	\$7,449,326,000	19,094	\$1,094,110,659.35	\$70,265,332.48

Insurance Zone

As of 04/02/2025

Community:	EAST BATON ROUGE PARISH	State:	LOUISIANA
County:	EAST BATON ROUGE PARISH	CID:	220058

Overview	Occupancy	Zone	Pre/Post FIRM	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
				9,265	\$4,745,631	\$2,204,378,000	13,241	\$822,655,744.08	\$51,969,916.10
A01-30 & AE Zones				424	\$346,384	\$109,187,000	1,197	\$33,461,749.83	\$2,226,292.72
A Zones				3	\$2,003	\$800,000	0	\$0.00	\$0.00
AO Zones				0	\$0	\$0	0	\$0.00	\$0.00
AH Zones				0	\$0	\$0	0	\$0.00	\$0.00
AR Zones				0	\$0	\$0	0	\$0.00	\$0.00
A99 Zones				0	\$0	\$0	0	\$0.00	\$0.00
V01-30 & VE Zones				0	\$0	\$0	0	\$0.00	\$0.00
V Zones				0	\$0	\$0	0	\$0.00	\$0.00
D Zones				0	\$0	\$0	3	\$5,280.81	\$550.00
B, C & X Zone									
Standard				15,685	\$7,676,419	\$5,134,011,000	2,704	\$118,548,378.62	\$6,987,320.12
Preferred				0	\$0	\$0	1,764	\$119,835,012.81	\$9,068,721.58
Total				25,377	\$12,770,437	\$7,448,376,000	18,909	\$1,094,506,166.15	\$70,252,800.52

Insurance Pre/Post FIRM

As of 04/02/2025

Community:	EAST BATON ROUGE PARISH	State:	LOUISIANA
County:	EAST BATON ROUGE PARISH	CID:	220058

Overview	Occupancy	Zone	Pre/Post FIRM
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Pre-FIRM

	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
A01-30 & AE Zones	4,462	\$2,449,219	\$907,441,000	9,289	\$528,909,087.08	\$36,207,302.49
A Zones	127	\$84,831	\$22,562,000	890	\$14,162,194.80	\$692,268.00
AO Zones	1	\$981	\$350,000	0	\$0.00	\$0.00
AH Zones	0	\$0	\$0	0	\$0.00	\$0.00
AR Zones	0	\$0	\$0	0	\$0.00	\$0.00
A99 Zones	0	\$0	\$0	0	\$0.00	\$0.00
V01-30 & VE Zones	0	\$0	\$0	0	\$0.00	\$0.00
V Zones	0	\$0	\$0	0	\$0.00	\$0.00
D Zones	0	\$0	\$0	3	\$5,280.81	\$550.00
B, C & X Zone	4,802	\$2,589,989	\$1,544,522,000	2,522	\$107,902,729.26	\$6,581,263.63
Standard	4,802	\$2,589,989	\$1,544,522,000	1,740	\$60,949,319.82	\$3,038,607.83
Preferred	0	\$0	\$0	786	\$47,236,611.04	\$3,551,160.80
Grand Total	9,392	\$5,125,020	\$2,474,875,000	12,704	\$650,979,291.95	\$43,481,384.12

Post-FIRM

	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
A01-30 & AE Zones	4,803	\$2,296,412	\$1,296,937,000	3,952	\$293,746,657.00	\$15,762,613.61
A Zones	297	\$261,553	\$86,625,000	307	\$19,299,555.03	\$1,534,024.72
AO Zones	2	\$1,022	\$450,000	0	\$0.00	\$0.00
AH Zones	0	\$0	\$0	0	\$0.00	\$0.00
AR Zones	0	\$0	\$0	0	\$0.00	\$0.00
A99 Zones	0	\$0	\$0	0	\$0.00	\$0.00
V01-30 & VE Zones	0	\$0	\$0	0	\$0.00	\$0.00
V Zones	0	\$0	\$0	0	\$0.00	\$0.00
D Zones	0	\$0	\$0	0	\$0.00	\$0.00
B, C & X Zone	10,883	\$5,086,430	\$3,589,489,000	1,934	\$129,329,892.13	\$9,441,270.03
Standard	10,883	\$5,086,430	\$3,589,489,000	964	\$57,599,058.80	\$3,948,712.29
Preferred	0	\$0	\$0	978	\$72,598,401.77	\$5,517,560.78
Grand Total	15,985	\$7,645,417	\$4,973,501,000	6,193	\$442,376,104.16	\$26,737,908.36

Insurance Overview

As of 04/02/2025

Community:	LIVINGSTON PARISH*	State:	LOUISIANA
County:	LIVINGSTON PARISH	CID:	220113

Overview	Occupancy	Zone	Pre/Post FIRM
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Total by Community		Group Flood Insurance	
Total Number of Policies:	9,841	Total Number of Policies:	0
Total Premiums:	\$9,549,995	Total Premiums:	\$0
Insurance in Force:	\$2,568,988,000	Insurance in Force:	\$0
Total Number of Closed Paid Losses:	10,373	Total Number of Closed Paid Losses:	51
\$ of Closed Paid Losses:	\$560,461,368	\$ of Closed Paid Losses:	\$350,698
Post Firm Minus Rated Policies		Manufactured Homes	
Total Number of Minus Rated Policies:	72	Total Number of Policies:	640
A Zone Minus Rated Policies:	71	Total Number of Closed Paid Losses:	665
V Zone Minus Rated Policies:	0	\$ of Closed Paid Losses:	\$11,587,967
ICC		1316	
Total Number of ICC Closed Paid Losses:	214	Number of Properties by Community:	0
\$ of ICC Closed Paid Losses:	\$3,947,416		
Substantial Damage Losses			
Number of Substantial Damage Closed Paid Losses:	3,048		

Insurance Occupancy

As of 04/02/2025

Community:	LIVINGSTON PARISH*	State:	LOUISIANA
County:	LIVINGSTON PARISH	CID:	220113

Overview	Occupancy	Zone	Pre/Post FIRM
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	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
Single Family	9,351	\$8,658,151	\$2,384,697,000	9,892	\$530,645,231.91	\$30,917,359.25
2-4 Family	47	\$39,292	\$7,878,000	89	\$2,505,834.71	\$105,945.29
All Other Residential	119	\$100,059	\$25,461,000	64	\$3,033,556.19	\$106,464.85
Non Residential	324	\$752,493	\$150,952,000	328	\$24,276,744.95	\$1,102,289.74
Total	9,841	\$9,549,995	\$2,568,988,000	10,373	\$560,461,367.76	\$32,232,059.13

	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
Condo	111	\$50,844	\$13,180,000	39	\$312,338.76	\$21,890.00
Non Condo	9,730	\$9,499,151	\$2,555,808,000	10,334	\$560,149,029.00	\$32,210,169.13
Total	9,841	\$9,549,995	\$2,568,988,000	10,373	\$560,461,367.76	\$32,232,059.13

Insurance Zone

As of 04/02/2025

Community:	LIVINGSTON PARISH*	State:	LOUISIANA
County:	LIVINGSTON PARISH	CID:	220113

Overview	Occupancy	Zone	Pre/Post FIRM	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
A01-30 & AE Zones				4,638	\$5,149,662	\$1,046,955,000	6,008	\$370,047,030.54	\$21,729,670.27
A Zones				851	\$908,204	\$175,551,000	1,444	\$42,441,340.58	\$2,862,381.10
AO Zones				0	\$0	\$0	0	\$0.00	\$0.00
AH Zones				0	\$0	\$0	0	\$0.00	\$0.00
AR Zones				0	\$0	\$0	0	\$0.00	\$0.00
A99 Zones				0	\$0	\$0	0	\$0.00	\$0.00
V01-30 & VE Zones				0	\$0	\$0	0	\$0.00	\$0.00
V Zones				0	\$0	\$0	0	\$0.00	\$0.00
D Zones				0	\$0	\$0	0	\$0.00	\$0.00
B, C & X Zone									
Standard				4,352	\$3,492,129	\$1,346,482,000	817	\$70,705,037.59	\$4,202,399.85
Preferred				0	\$0	\$0	743	\$65,568,728.04	\$3,003,569.52
Total				9,841	\$9,549,995	\$2,568,988,000	9,012	\$548,762,136.75	\$31,798,020.74

Insurance Pre/Post FIRM

As of 04/02/2025

Community:	LIVINGSTON PARISH*	State:	LOUISIANA
County:	LIVINGSTON PARISH	CID:	220113

Overview	Occupancy	Zone	Pre/Post FIRM
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Pre-FIRM

	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
A01-30 & AE Zones	1,422	\$1,946,914	\$278,188,000	3,327	\$167,205,840.70	\$10,344,231.83
A Zones	254	\$293,237	\$46,034,000	1,003	\$24,488,522.86	\$1,707,024.51
AO Zones	0	\$0	\$0	0	\$0.00	\$0.00
AH Zones	0	\$0	\$0	0	\$0.00	\$0.00
AR Zones	0	\$0	\$0	0	\$0.00	\$0.00
A99 Zones	0	\$0	\$0	0	\$0.00	\$0.00
V01-30 & VE Zones	0	\$0	\$0	0	\$0.00	\$0.00
V Zones	0	\$0	\$0	0	\$0.00	\$0.00
D Zones	0	\$0	\$0	0	\$0.00	\$0.00
B, C & X Zone	593	\$514,635	\$172,826,000	534	\$37,153,190.39	\$2,176,180.47
Standard	593	\$514,635	\$172,826,000	320	\$22,847,620.68	\$1,363,289.32
Preferred	0	\$0	\$0	217	\$14,369,083.61	\$817,007.76
Grand Total	2,269	\$2,754,786	\$497,048,000	4,864	\$228,847,553.95	\$14,227,436.81

Post-FIRM

	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
A01-30 & AE Zones	3,216	\$3,202,748	\$768,767,000	2,681	\$202,841,189.84	\$11,385,438.44
A Zones	597	\$614,967	\$129,517,000	441	\$17,952,817.72	\$1,155,356.59
AO Zones	0	\$0	\$0	0	\$0.00	\$0.00
AH Zones	0	\$0	\$0	0	\$0.00	\$0.00
AR Zones	0	\$0	\$0	0	\$0.00	\$0.00
A99 Zones	0	\$0	\$0	0	\$0.00	\$0.00
V01-30 & VE Zones	0	\$0	\$0	0	\$0.00	\$0.00
V Zones	0	\$0	\$0	0	\$0.00	\$0.00
D Zones	0	\$0	\$0	0	\$0.00	\$0.00
B, C & X Zone	3,759	\$2,977,494	\$1,173,656,000	1,022	\$99,048,833.90	\$5,024,572.29
Standard	3,759	\$2,977,494	\$1,173,656,000	497	\$47,857,416.91	\$2,839,110.53
Preferred	0	\$0	\$0	526	\$51,199,644.43	\$2,186,561.76
Grand Total	7,572	\$6,795,209	\$2,071,940,000	4,144	\$319,842,841.46	\$17,565,367.32

Insurance Occupancy

As of 04/02/2025

Community: **CENTRAL, CITY OF**
 County: **EAST BATON ROUGE PARISH**

State: **LOUISIANA**
 CID: **220060**

Overview	Occupancy	Zone	Pre/Post FIRM
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	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
Single Family	3,274	\$2,852,155	\$893,028,000	1,811	\$168,173,632.71	\$9,397,736.13
2-4 Family	74	\$53,948	\$19,902,000	11	\$957,815.07	\$33,158.09
All Other Residential	24	\$49,051	\$10,996,000	9	\$784,309.83	\$23,967.00
Non Residential	107	\$177,255	\$43,183,000	73	\$6,296,479.44	\$220,148.24
Total	3,479	\$3,132,409	\$967,109,000	1,904	\$176,212,237.05	\$9,675,009.46

	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
Condo	2	\$1,251	\$660,000	0	\$0.00	\$0.00
Non Condo	3,477	\$3,131,158	\$966,449,000	1,904	\$176,212,237.05	\$9,675,009.46
Total	3,479	\$3,132,409	\$967,109,000	1,904	\$176,212,237.05	\$9,675,009.46

Insurance Overview

As of 04/02/2025

Community:	CENTRAL, CITY OF	State:	LOUISIANA
County:	EAST BATON ROUGE PARISH	CID:	220060

Overview	Occupancy	Zone	Pre/Post FIRM
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Total by Community

Total Number of Policies:	3,479
Total Premiums:	\$3,132,409
Insurance In Force:	\$967,109,000
Total Number of Closed Paid Losses:	1,904
\$ of Closed Paid Losses:	\$176,212,237

Group Flood Insurance

Total Number of Policies:	0
Total Premiums:	\$0
Insurance In Force:	\$0
Total Number of Closed Paid Losses:	0
\$ of Closed Paid Losses:	\$0

Post Firm Minus Rated Policies

Total Number of Minus Rated Policies:	27
A Zone Minus Rated Policies:	27
V Zone Minus Rated Policies:	0

Manufactured Homes

Total Number of Policies:	59
Total Number of Closed Paid Losses:	36
\$ of Closed Paid Losses:	\$947,298

ICC

Total Number of ICC Closed Paid Losses:	18
\$ of ICC Closed Paid Losses:	\$348,769

1316

Number of Properties by Community:	0
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Substantial Damage Losses

Number of Substantial Damage Closed Paid Losses:	871
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Insurance Zone

As of 04/02/2025

Community: **CENTRAL, CITY OF**
 County: **EAST BATON ROUGE PARISH**

State: **LOUISIANA**
 CID: **220060**

Overview	Occupancy	Zone	Pre/Post FIRM						
				Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
A01-30 & AE Zones				1,734	\$1,781,027	\$418,382,000	1,328	\$127,044,172.98	\$7,038,896.80
A Zones				61	\$46,807	\$13,391,000	138	\$6,304,293.80	\$378,493.14
AO Zones				0	\$0	\$0	0	\$0.00	\$0.00
AH Zones				0	\$0	\$0	0	\$0.00	\$0.00
AR Zones				0	\$0	\$0	0	\$0.00	\$0.00
A99 Zones				0	\$0	\$0	0	\$0.00	\$0.00
V01-30 & VE Zones				0	\$0	\$0	0	\$0.00	\$0.00
V Zones				0	\$0	\$0	0	\$0.00	\$0.00
D Zones				0	\$0	\$0	0	\$0.00	\$0.00
B, C & X Zone									
Standard				1,684	\$1,304,575	\$535,336,000	229	\$17,968,761.84	\$997,474.02
Preferred				0	\$0	\$0	210	\$24,991,524.84	\$1,263,545.50
Total				3,479	\$3,132,409	\$967,109,000	1,905	\$176,308,753.46	\$9,678,409.46

Insurance Pre/Post FIRM

As of 04/02/2025

Community:	CENTRAL, CITY OF	State:	LOUISIANA
County:	EAST BATON ROUGE PARISH	CID:	220060

Overview	Occupancy	Zone	Pre/Post FIRM
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Pre-FIRM

	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
A01-30 & AE Zones	719	\$849,916	\$152,465,000	682	\$62,273,140.48	\$3,177,766.78
A Zones	10	\$8,988	\$1,954,000	24	\$1,262,974.21	\$53,189.97
AO Zones	0	\$0	\$0	0	\$0.00	\$0.00
AH Zones	0	\$0	\$0	0	\$0.00	\$0.00
AR Zones	0	\$0	\$0	0	\$0.00	\$0.00
A99 Zones	0	\$0	\$0	0	\$0.00	\$0.00
V01-30 & VE Zones	0	\$0	\$0	0	\$0.00	\$0.00
V Zones	0	\$0	\$0	0	\$0.00	\$0.00
D Zones	0	\$0	\$0	0	\$0.00	\$0.00
B, C & X Zone	493	\$380,269	\$157,310,000	149	\$16,689,286.46	\$1,095,573.83
Standard	493	\$380,269	\$157,310,000	68	\$6,257,328.60	\$295,192.72
Preferred	0	\$0	\$0	82	\$10,528,474.27	\$803,781.11
Grand Total	1,222	\$1,239,173	\$311,729,000	855	\$80,225,401.15	\$4,326,530.58

Post-FIRM

	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
A01-30 & AE Zones	1,015	\$931,111	\$265,917,000	646	\$64,771,032.50	\$3,861,130.02
A Zones	51	\$37,819	\$11,437,000	114	\$5,041,319.59	\$325,303.17
AO Zones	0	\$0	\$0	0	\$0.00	\$0.00
AH Zones	0	\$0	\$0	0	\$0.00	\$0.00
AR Zones	0	\$0	\$0	0	\$0.00	\$0.00
A99 Zones	0	\$0	\$0	0	\$0.00	\$0.00
V01-30 & VE Zones	0	\$0	\$0	0	\$0.00	\$0.00
V Zones	0	\$0	\$0	0	\$0.00	\$0.00
D Zones	0	\$0	\$0	0	\$0.00	\$0.00
B, C & X Zone	1,191	\$924,306	\$378,026,000	289	\$26,174,483.81	\$1,162,045.69
Standard	1,191	\$924,306	\$378,026,000	161	\$11,711,433.24	\$702,281.30
Preferred	0	\$0	\$0	128	\$14,463,050.57	\$459,764.39
Grand Total	2,257	\$1,893,236	\$655,380,000	1,049	\$95,986,835.90	\$5,348,478.88

Insurance Overview

As of 04/02/2025

Community: DENHAM SPRINGS, CITY OF
 County: LIVINGSTON PARISH

State: LOUISIANA
 CID: 220116

Overview	Occupancy	Zone	Pre/Post FIRM
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Total by Community

Total Number of Policies:	1,331
Total Premiums:	\$1,434,530
Insurance In Force:	\$349,622,000
Total Number of Closed Paid Losses:	2,939
\$ of Closed Paid Losses:	\$188,377,360

Post Firm Minus Rated Policies

Total Number of Minus Rated Policies:	31
A Zone Minus Rated Policies:	31
V Zone Minus Rated Policies:	0

ICC

Total Number of ICC Closed Paid Losses:	46
\$ of ICC Closed Paid Losses:	\$638,336

Substantial Damage Losses

Number of Substantial Damage Closed Paid Losses:	1,101
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Group Flood Insurance

Total Number of Policies:	0
Total Premiums:	\$0
Insurance In Force:	\$0
Total Number of Closed Paid Losses:	0
\$ of Closed Paid Losses:	\$0

Manufactured Homes

Total Number of Policies:	1
Total Number of Closed Paid Losses:	40
\$ of Closed Paid Losses:	\$390,655

1316

Number of Properties by Community:	0
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Insurance Occupancy

As of 04/02/2025

Community:	DENHAM SPRINGS, CITY OF	State:	LOUISIANA
County:	LIVINGSTON PARISH	CID:	220116

Overview	Occupancy	Zone	Pre/Post FIRM	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
				1,032	\$930,608	\$220,814,000	2,503	\$132,287,813.15	\$7,086,038.41
Single Family				57	\$42,538	\$13,920,000	109	\$5,861,590.98	\$208,394.00
2-4 Family				14	\$28,639	\$4,908,000	35	\$4,370,620.85	\$113,448.69
All Other Residential				228	\$432,745	\$109,980,000	292	\$45,857,334.87	\$1,876,183.17
Non Residential				1,331	\$1,434,530	\$349,622,000	2,939	\$188,377,359.85	\$9,284,064.27
Total									

	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
Condo	6	\$1,210	\$611,000	11	\$1,528,709.37	\$41,382.42
Non Condo	1,325	\$1,433,320	\$349,011,000	2,928	\$186,848,650.48	\$9,242,681.85
Total	1,331	\$1,434,530	\$349,622,000	2,939	\$188,377,359.85	\$9,284,064.27

Insurance Zone

As of 04/02/2025

Community: DENHAM SPRINGS, CITY OF
 County: LIVINGSTON PARISH

State: LOUISIANA
 CID: 220116

Overview	Occupancy	Zone	Pre/Post FIRM						
				Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
A01-30 & AE Zones				997	\$1,116,413	\$245,005,000	1,946	\$155,588,072.00	\$7,661,109.04
A Zones				8	\$9,421	\$1,841,000	642	\$12,091,177.13	\$486,515.83
AO Zones				4	\$4,583	\$541,000	29	\$1,330,915.93	\$39,517.98
AH Zones				0	\$0	\$0	0	\$0.00	\$0.00
AR Zones				0	\$0	\$0	0	\$0.00	\$0.00
A99 Zones				0	\$0	\$0	0	\$0.00	\$0.00
V01-30 & VE Zones				0	\$0	\$0	0	\$0.00	\$0.00
V Zones				0	\$0	\$0	0	\$0.00	\$0.00
D Zones				0	\$0	\$0	0	\$0.00	\$0.00
B, C & X Zone									
Standard				314	\$294,299	\$97,991,000	149	\$12,924,286.50	\$736,161.08
Preferred				0	\$0	\$0	44	\$3,269,849.78	\$156,433.63
Total				1,323	\$1,424,716	\$345,378,000	2,810	\$185,204,301.34	\$9,079,737.56

Insurance Pre/Post FIRM

As of 04/02/2025

Community: **DENHAM SPRINGS, CITY OF**
 County: **LIVINGSTON PARISH**

State: **LOUISIANA**
 CID: **220116**

Overview	Occupancy	Zone	Pre/Post FIRM
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Pre-FIRM

	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
A01-30 & AE Zones	584	\$621,742	\$109,785,000	1,468	\$91,843,824.36	\$4,868,759.95
A Zones	4	\$4,087	\$684,000	622	\$11,223,878.00	\$347,853.00
AO Zones	2	\$3,014	\$367,000	26	\$732,794.17	\$23,517.98
AH Zones	0	\$0	\$0	0	\$0.00	\$0.00
AR Zones	0	\$0	\$0	0	\$0.00	\$0.00
A99 Zones	0	\$0	\$0	0	\$0.00	\$0.00
V01-30 & VE Zones	0	\$0	\$0	0	\$0.00	\$0.00
V Zones	0	\$0	\$0	0	\$0.00	\$0.00
D Zones	0	\$0	\$0	0	\$0.00	\$0.00
B, C & X Zone	113	\$87,522	\$32,296,000	102	\$6,505,360.56	\$388,832.57
Standard	113	\$87,522	\$32,296,000	76	\$5,020,640.89	\$293,670.98
Preferred	0	\$0	\$0	26	\$1,484,719.67	\$95,161.59
Grand Total	703	\$716,365	\$143,132,000	2,218	\$110,305,857.09	\$5,628,963.50

Post-FIRM

	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
A01-30 & AE Zones	413	\$494,671	\$135,220,000	478	\$63,744,247.64	\$2,792,349.09
A Zones	4	\$5,334	\$1,157,000	20	\$867,299.13	\$138,662.83
AO Zones	2	\$1,569	\$174,000	3	\$598,121.76	\$16,000.00
AH Zones	0	\$0	\$0	0	\$0.00	\$0.00
AR Zones	0	\$0	\$0	0	\$0.00	\$0.00
A99 Zones	0	\$0	\$0	0	\$0.00	\$0.00
V01-30 & VE Zones	0	\$0	\$0	0	\$0.00	\$0.00
V Zones	0	\$0	\$0	0	\$0.00	\$0.00
D Zones	0	\$0	\$0	0	\$0.00	\$0.00
B, C & X Zone	201	\$206,777	\$65,695,000	91	\$9,688,775.72	\$503,762.14
Standard	201	\$206,777	\$65,695,000	73	\$7,903,645.61	\$442,490.10
Preferred	0	\$0	\$0	18	\$1,785,130.11	\$61,272.04
Grand Total	620	\$708,351	\$202,246,000	592	\$74,898,444.25	\$3,450,774.06

Insurance Overview

As of 04/02/2025

Community:	GONZALES, CITY OF	State:	LOUISIANA
County:	ASCENSION PARISH	CID:	220015

Overview	Occupancy	Zone	Pre/Post FIRM	
				Total by Community
Total Number of Policies:				882
Total Premiums:				\$902,303
Insurance In Force:				\$249,238,000
Total Number of Closed Paid Losses:				694
\$ of Closed Paid Losses:				\$18,353,136
				Post Firm Minus Rated Policies
Total Number of Minus Rated Policies:				1
A Zone Minus Rated Policies:				1
V Zone Minus Rated Policies:				0
				ICC
Total Number of ICC Closed Paid Losses:				12
\$ of ICC Closed Paid Losses:				\$260,452
				Substantial Damage Losses
Number of Substantial Damage Closed Paid Losses:				69
				Group Flood Insurance
Total Number of Policies:				0
Total Premiums:				\$0
Insurance In Force:				\$0
Total Number of Closed Paid Losses:				4
\$ of Closed Paid Losses:				\$42,481
				Manufactured Homes
Total Number of Policies:				7
Total Number of Closed Paid Losses:				26
\$ of Closed Paid Losses:				\$84,955
				1316
				Number of Properties by Community:
				0

Insurance Occupancy

As of 04/02/2025

Community: **GONZALES, CITY OF**
 County: **ASCENSION PARISH**

State: **LOUISIANA**
 CID: **220015**

Overview	Occupancy	Zone	Pre/Post FIRM
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	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
Single Family	689	\$578,136	\$174,687,000	573	\$14,423,456.71	\$1,327,187.34
2-4 Family	40	\$23,173	\$8,630,000	16	\$292,729.34	\$59,312.32
All Other Residential	25	\$31,718	\$11,908,000	10	\$241,596.58	\$11,784.37
Non Residential	128	\$269,276	\$54,013,000	95	\$3,395,353.33	\$177,135.82
Total	882	\$902,303	\$249,238,000	694	\$18,353,135.96	\$1,575,419.85

	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
Condo	22	\$6,214	\$2,964,000	0	\$0.00	\$0.00
Non Condo	860	\$896,089	\$246,274,000	694	\$18,353,135.96	\$1,575,419.85
Total	882	\$902,303	\$249,238,000	694	\$18,353,135.96	\$1,575,419.85

Insurance Zone

As of 04/02/2025

Community: **GONZALES, CITY OF**
 County: **ASCENSION PARISH**

State: **LOUISIANA**
 CID: **220015**

Overview	Occupancy	Zone	Pre/Post FIRM						
				Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
A01-30 & AE Zones				356	\$422,131	\$84,585,000	332	\$11,560,834.28	\$1,034,709.17
A Zones				0	\$0	\$0	73	\$545,651.95	\$22,728.00
AO Zones				0	\$0	\$0	0	\$0.00	\$0.00
AH Zones				0	\$0	\$0	0	\$0.00	\$0.00
AR Zones				0	\$0	\$0	0	\$0.00	\$0.00
A99 Zones				0	\$0	\$0	0	\$0.00	\$0.00
V01-30 & VE Zones				0	\$0	\$0	0	\$0.00	\$0.00
V Zones				0	\$0	\$0	0	\$0.00	\$0.00
D Zones				0	\$0	\$0	0	\$0.00	\$0.00
B, C & X Zone									
Standard				526	\$480,172	\$164,653,000	149	\$4,368,903.23	\$331,976.31
Preferred				0	\$0	\$0	72	\$1,349,014.71	\$160,221.37
Total				882	\$902,303	\$249,238,000	626	\$17,824,404.17	\$1,549,634.85

Insurance Pre/Post FIRM

As of 04/02/2025

Community: **GONZALES, CITY OF**
 County: **ASCENSION PARISH**

State: **LOUISIANA**
 CID: **220015**

Overview	Occupancy	Zone	Pre/Post FIRM
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Pre-FIRM

	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
A01-30 & AE Zones	158	\$186,041	\$31,143,000	223	\$7,473,125.01	\$751,618.42
A Zones	0	\$0	\$0	73	\$545,651.95	\$22,728.00
AO Zones	0	\$0	\$0	0	\$0.00	\$0.00
AH Zones	0	\$0	\$0	0	\$0.00	\$0.00
AR Zones	0	\$0	\$0	0	\$0.00	\$0.00
A99 Zones	0	\$0	\$0	0	\$0.00	\$0.00
V01-30 & VE Zones	0	\$0	\$0	0	\$0.00	\$0.00
V Zones	0	\$0	\$0	0	\$0.00	\$0.00
D Zones	0	\$0	\$0	0	\$0.00	\$0.00
B, C & X Zone	164	\$141,604	\$49,034,000	133	\$3,255,500.66	\$282,833.19
Standard	164	\$141,604	\$49,034,000	93	\$2,604,767.59	\$215,026.81
Preferred	0	\$0	\$0	42	\$673,262.81	\$70,856.38
Grand Total	322	\$327,645	\$80,177,000	429	\$11,274,277.62	\$1,057,179.61

Post-FIRM

	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
A01-30 & AE Zones	198	\$236,090	\$53,442,000	109	\$4,087,709.27	\$283,090.75
A Zones	0	\$0	\$0	0	\$0.00	\$0.00
AO Zones	0	\$0	\$0	0	\$0.00	\$0.00
AH Zones	0	\$0	\$0	0	\$0.00	\$0.00
AR Zones	0	\$0	\$0	0	\$0.00	\$0.00
A99 Zones	0	\$0	\$0	0	\$0.00	\$0.00
V01-30 & VE Zones	0	\$0	\$0	0	\$0.00	\$0.00
V Zones	0	\$0	\$0	0	\$0.00	\$0.00
D Zones	0	\$0	\$0	0	\$0.00	\$0.00
B, C & X Zone	362	\$338,568	\$115,619,000	86	\$2,439,887.54	\$206,314.49
Standard	362	\$338,568	\$115,619,000	56	\$1,764,135.64	\$116,949.50
Preferred	0	\$0	\$0	30	\$675,751.90	\$89,364.99
Grand Total	560	\$574,658	\$169,061,000	195	\$6,527,596.81	\$489,405.24

Insurance Overview

As of 04/02/2025

Community:	WALKER, CITY OF	State:	LOUISIANA
County:	LIVINGSTON PARISH	CID:	220121

Overview	Occupancy	Zone	Pre/Post FIRM	
Total by Community				Group Flood Insurance
Total Number of Policies:			789	Total Number of Policies: 0
Total Premiums:			\$948,086	Total Premiums: \$0
Insurance in Force:			\$220,810,000	Insurance in Force: \$0
Total Number of Closed Paid Losses:			606	Total Number of Closed Paid Losses: 1
\$ of Closed Paid Losses:			\$49,065,043	\$ of Closed Paid Losses: \$652
Post Firm Minus Rated Policies				Manufactured Homes
Total Number of Minus Rated Policies:			13	Total Number of Policies: 35
A Zone Minus Rated Policies:			13	Total Number of Closed Paid Losses: 9
V Zone Minus Rated Policies:			0	\$ of Closed Paid Losses: \$83,072
ICC				1316
Total Number of ICC Closed Paid Losses:			1	Number of Properties by Community: 0
\$ of ICC Closed Paid Losses:			\$24,953	
Substantial Damage Losses				
Number of Substantial Damage Closed Paid Losses:			226	

Insurance Occupancy

As of 04/02/2025

Community:	WALKER, CITY OF	State:	LOUISIANA
County:	LIVINGSTON PARISH	CID:	220121

Overview	Occupancy	Zone	Pre/Post FIRM	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
				688	\$714,663	\$167,252,000	555	\$44,062,356.24	\$1,977,122.93
Single Family				16	\$12,810	\$3,783,000	4	\$127,388.86	\$6,158.12
2-4 Family				5	\$4,324	\$3,000,000	1	\$250,000.00	\$6,500.00
All Other Residential				80	\$216,289	\$46,775,000	46	\$4,625,297.67	\$149,367.04
Non Residential				789	\$948,086	\$220,810,000	606	\$49,065,042.77	\$2,139,148.09
Total									

	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
Condo	4	\$1,424	\$479,000	0	\$0.00	\$0.00
Non Condo	785	\$946,662	\$220,331,000	606	\$49,065,042.77	\$2,139,148.09
Total	789	\$948,086	\$220,810,000	606	\$49,065,042.77	\$2,139,148.09

Insurance Zone

As of 04/02/2025

Community:	WALKER, CITY OF	State:	LOUISIANA
County:	LIVINGSTON PARISH	CID:	220121

Overview	Occupancy	Zone	Pre/Post FIRM	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
A01-30 & AE Zones				464	\$575,783	\$110,648,000	432	\$40,612,878.45	\$1,727,787.77
A Zones				58	\$88,105	\$21,339,000	87	\$1,882,256.20	\$86,967.84
AO Zones				0	\$0	\$0	0	\$0.00	\$0.00
AH Zones				0	\$0	\$0	0	\$0.00	\$0.00
AR Zones				0	\$0	\$0	0	\$0.00	\$0.00
A99 Zones				0	\$0	\$0	0	\$0.00	\$0.00
V01-30 & VE Zones				0	\$0	\$0	0	\$0.00	\$0.00
V Zones				0	\$0	\$0	0	\$0.00	\$0.00
D Zones				0	\$0	\$0	0	\$0.00	\$0.00
B, C & X Zone									
Standard				267	\$284,198	\$88,823,000	50	\$4,210,835.57	\$138,622.87
Preferred				0	\$0	\$0	32	\$2,333,022.16	\$184,424.61
Total				789	\$948,086	\$220,810,000	601	\$49,038,992.38	\$2,137,803.09

Insurance Pre/Post FIRM

As of 04/02/2025

Community:	WALKER, CITY OF	State:	LOUISIANA
County:	LIVINGSTON PARISH	CID:	220121

Overview	Occupancy	Zone	Pre/Post FIRM
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Pre-FIRM

	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
A01-30 & AE Zones	90	\$147,310	\$18,717,000	113	\$7,324,008.77	\$362,354.05
A Zones	33	\$59,305	\$14,411,000	69	\$1,192,566.00	\$56,033.51
AO Zones	0	\$0	\$0	0	\$0.00	\$0.00
AH Zones	0	\$0	\$0	0	\$0.00	\$0.00
AR Zones	0	\$0	\$0	0	\$0.00	\$0.00
A99 Zones	0	\$0	\$0	0	\$0.00	\$0.00
V01-30 & VE Zones	0	\$0	\$0	0	\$0.00	\$0.00
V Zones	0	\$0	\$0	0	\$0.00	\$0.00
D Zones	0	\$0	\$0	0	\$0.00	\$0.00
B, C & X Zone	30	\$32,806	\$9,987,000	21	\$1,209,903.99	\$41,765.74
Standard	30	\$32,806	\$9,987,000	11	\$884,785.77	\$28,462.55
Preferred	0	\$0	\$0	10	\$325,118.22	\$13,303.19
Grand Total	153	\$239,421	\$43,115,000	203	\$9,726,478.76	\$460,153.30

Post-FIRM

	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
A01-30 & AE Zones	374	\$428,473	\$91,931,000	319	\$33,288,869.68	\$1,365,433.72
A Zones	25	\$28,800	\$6,928,000	18	\$689,690.20	\$30,934.33
AO Zones	0	\$0	\$0	0	\$0.00	\$0.00
AH Zones	0	\$0	\$0	0	\$0.00	\$0.00
AR Zones	0	\$0	\$0	0	\$0.00	\$0.00
A99 Zones	0	\$0	\$0	0	\$0.00	\$0.00
V01-30 & VE Zones	0	\$0	\$0	0	\$0.00	\$0.00
V Zones	0	\$0	\$0	0	\$0.00	\$0.00
D Zones	0	\$0	\$0	0	\$0.00	\$0.00
B, C & X Zone	237	\$251,392	\$78,836,000	61	\$5,333,953.74	\$281,281.74
Standard	237	\$251,392	\$78,836,000	39	\$3,326,049.80	\$110,160.32
Preferred	0	\$0	\$0	22	\$2,007,903.94	\$171,121.42
Grand Total	636	\$708,665	\$177,695,000	398	\$39,312,513.62	\$1,677,649.79

Insurance Overview

As of 04/02/2025

Community: ZACHARY, CITY OF
 County: EAST BATON ROUGE PARISH

State: LOUISIANA
 CID: 220061

Overview | Occupancy | Zone | Pre/Post FIRM

Total by Community

Total Number of Policies: 678
 Total Premiums: \$575,366
 Insurance In Force: \$208,146,000
 Total Number of Closed Paid Losses: 431
 \$ of Closed Paid Losses: \$18,731,165

Post Firm Minus Rated Policies

Total Number of Minus Rated Policies: 2
 A Zone Minus Rated Policies: 2
 V Zone Minus Rated Policies: 0

ICC

Total Number of ICC Closed Paid Losses: 3
 \$ of ICC Closed Paid Losses: \$60,000

Substantial Damage Losses

Number of Substantial Damage Closed Paid Losses: 75

Group Flood Insurance

Total Number of Policies: 0
 Total Premiums: \$0
 Insurance In Force: \$0
 Total Number of Closed Paid Losses: 0
 \$ of Closed Paid Losses: \$0

Manufactured Homes

Total Number of Policies: 9
 Total Number of Closed Paid Losses: 19
 \$ of Closed Paid Losses: \$219,387

1316

Number of Properties by Community: 0

Insurance Occupancy

As of 04/02/2025

Community: ZACHARY, CITY OF
 County: EAST BATON ROUGE PARISH

State: LOUISIANA
 CID: 220061

Overview	Occupancy	Zone	Pre/Post FIRM
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	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
Single Family	623	\$488,922	\$181,878,000	405	\$17,304,803.28	\$1,040,048.27
2-4 Family	12	\$6,742	\$3,822,000	1	\$0.00	\$70.00
All Other Residential	10	\$11,535	\$5,470,000	2	\$2,979.20	\$350.00
Non Residential	33	\$68,167	\$16,976,000	23	\$1,423,382.36	\$56,811.95
Total	678	\$575,366	\$208,146,000	431	\$18,731,164.84	\$1,097,280.22

	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
Condo	1	\$235	\$70,000	0	\$0.00	\$0.00
Non Condo	677	\$575,131	\$208,076,000	431	\$18,731,164.84	\$1,097,280.22
Total	678	\$575,366	\$208,146,000	431	\$18,731,164.84	\$1,097,280.22

Insurance Zone

As of 04/02/2025

Community: ZACHARY, CITY OF
 County: EAST BATON ROUGE PARISH

State: LOUISIANA
 CID: 220061

Overview	Occupancy	Zone	Pre/Post FIRM						
				Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
A01-30 & AE Zones				212	\$229,714	\$52,327,000	253	\$12,182,955.41	\$778,246.00
A Zones				5	\$5,122	\$1,891,000	16	\$298,205.87	\$10,915.05
AO Zones				0	\$0	\$0	0	\$0.00	\$0.00
AH Zones				0	\$0	\$0	0	\$0.00	\$0.00
AR Zones				0	\$0	\$0	0	\$0.00	\$0.00
A99 Zones				0	\$0	\$0	0	\$0.00	\$0.00
V01-30 & VE Zones				0	\$0	\$0	0	\$0.00	\$0.00
V Zones				0	\$0	\$0	0	\$0.00	\$0.00
D Zones				0	\$0	\$0	0	\$0.00	\$0.00
B, C & X Zone									
Standard				461	\$340,530	\$153,928,000	73	\$2,817,082.63	\$158,119.05
Preferred				0	\$0	\$0	63	\$3,358,802.66	\$145,195.12
Total				678	\$575,366	\$208,146,000	405	\$18,657,046.57	\$1,092,475.22

Insurance Pre/Post FIRM

As of 04/02/2025

Community: **ZACHARY, CITY OF**
 County: **EAST BATON ROUGE PARISH**

State: **LOUISIANA**
 CID: **220061**

Overview	Occupancy	Zone	Pre/Post FIRM
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Pre-FIRM

	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
A01-30 & AE Zones	73	\$83,673	\$15,516,000	161	\$8,319,043.36	\$580,939.70
A Zones	0	\$0	\$0	15	\$225,300.80	\$8,245.81
AO Zones	0	\$0	\$0	0	\$0.00	\$0.00
AH Zones	0	\$0	\$0	0	\$0.00	\$0.00
AR Zones	0	\$0	\$0	0	\$0.00	\$0.00
A99 Zones	0	\$0	\$0	0	\$0.00	\$0.00
V01-30 & VE Zones	0	\$0	\$0	0	\$0.00	\$0.00
V Zones	0	\$0	\$0	0	\$0.00	\$0.00
D Zones	0	\$0	\$0	0	\$0.00	\$0.00
B, C & X Zone	41	\$32,555	\$12,070,000	45	\$1,831,159.60	\$82,889.15
Standard	41	\$32,555	\$12,070,000	32	\$1,237,528.33	\$49,797.54
Preferred	0	\$0	\$0	13	\$593,631.27	\$33,091.61
Grand Total	114	\$116,228	\$27,586,000	221	\$10,375,503.76	\$672,074.66

Post-FIRM

	Policies in Force	Premium	Insurance in Force	Number of Closed Paid Losses	\$ of Closed Paid Losses	Adjustment Expense
A01-30 & AE Zones	139	\$146,041	\$36,811,000	92	\$3,863,912.05	\$197,306.30
A Zones	5	\$5,122	\$1,891,000	1	\$72,905.07	\$2,669.24
AO Zones	0	\$0	\$0	0	\$0.00	\$0.00
AH Zones	0	\$0	\$0	0	\$0.00	\$0.00
AR Zones	0	\$0	\$0	0	\$0.00	\$0.00
A99 Zones	0	\$0	\$0	0	\$0.00	\$0.00
V01-30 & VE Zones	0	\$0	\$0	0	\$0.00	\$0.00
V Zones	0	\$0	\$0	0	\$0.00	\$0.00
D Zones	0	\$0	\$0	0	\$0.00	\$0.00
B, C & X Zone	420	\$307,975	\$141,858,000	90	\$4,344,725.69	\$220,055.02
Standard	420	\$307,975	\$141,858,000	41	\$1,579,554.30	\$108,321.51
Preferred	0	\$0	\$0	50	\$2,765,171.39	\$112,103.51
Grand Total	564	\$459,138	\$180,560,000	183	\$8,281,542.81	\$420,030.56

Outreach Projects

Project #	Priority Audience	Message (topic(s) covered in outreach)	Outcome	Project	Assignment	Schedule	Stakeholder
CRAFT1	Repetitive loss property owners	Topics 1-6	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	Repetitive Loss Letter	Floodplain Manager	Annually	
CRAFT2	Residents in the floodplain	Topics 1-6	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	FEMA Brochures in Government Buildings	Floodplain Manager	Year-round	
CRAFT3	Member of the Greater Baton Rouge Association of Realtors - Active Residential Agents	Topics 1-6	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	Email to Realtors	GBRAR	Annually	Realtors Association
CRAFT4	Residents in the floodplain	Topics 1-6	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	Utility Bill Messages	Floodplain Manager	Annually	
CRAFT5	Residents in the floodplain	Topic 6	Reduce impact on natural functions; mitigate flooding; maintain water quality	No Dumping - Drainage Stickers/Signs	Floodplain Manager	Year-round	
CRAFT6	Residents in the floodplain	Topics 1-6	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	Library tabling event	Floodplain Manager	Annually	
CRAFT7	Residents in the floodplain	Topics 1-6	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	La Homeowners Handbook	Floodplain Manager	Annually	La Sea Grant
CRAFT8	Residents in the floodplain	Topic 7	Increase public safety;	The Advocate - hurricane prep	The Advocate	Annually	The Advocate
CRAFT9	Residents in the floodplain	Topics 1-8	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	Social media	Floodplain Manager / Mayor's Office / Emergency Manager	Year-round	
CRAFT10	Residents in the floodplain	Topics 1-6	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	UNO-CHART website	Floodplain Manager	Year-round	UNO-CHART
CRAFT11	Residents in the floodplain	Topic 5	Increase number of inquiries related to retrofitting, building safety	LA CPRA http://cims.coastal.louisiana.gov/floodrisk/	Floodplain Manager	Year-round	CPRA
CRAFT12	Residents in the floodplain	Topic 1	Increased knowledge of flood risk.	Amite River Basin Commission www.amitebasin.org	Floodplain Manager	Year-round	Amite River Basin
CRAFT13	Residents in the floodplain	Topic 7	Increase hurricane preparedness; reduce loss of life and property during hurricanes	Ascension Parish's Emergency Preparedness Guide / Red Stick Ready	Floodplain Manager	Year-round	
CRAFT14	General Public	Topics 1, 3, 4, 7	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	GOHSEP's Get a Game Plan Website	GOHSEP	Year-round	GOHSEP

Outreach Projects

Project #	Priority Audience	Message (topic(s) covered in outreach)	Outcome	Project	Assignment	Schedule	Stakeholder
CRAFT15	General Public	Topics 1, 3, 4, 7	Increase number of inquiries related to flood risk; Increase hurricane preparedness; reduce loss of life and property during hurricanes	Get a Game Plan Emergency Guide	GOHSEP	Year-round	GOHSEP
A-1	Residents and Commercial Businesses in the Floodplain	Topics 1-8	Promote Flood awareness.	Flood awareness Month - Webpage, Facebook Post	Administration, Parish President, Floodplain Manager	Annually	
A-2	Residents and Commercial Businesses in the Floodplain	Topics 1-8	Promote Flood awareness.	Flood awareness Month - Flood Brouchures posted in the Library English/Spanish	Manager	Annually	
A-3	School Age Children - Tank proof Back to school	Topics 1-6	Awareness of the Floodplain and Flood Hazard	Ascension Parish Coloring Book	Floodplain Manager	Annually	
A-4	Residents and Commercial Businesses in the Floodplain	Topics 1-8	Increase number of inquiries related to flood insurance, flood hazards, building requirements, protect people, protect property, drainage system maintenance and protection of natural drainage functions.	Channel 21, Answer Questions about flood prone areas and flood insurance. Substantial Improvement Requirement, Flash Flood warnings, Property Protection, Development Requirement, Purchasing Flood Insurance, Drainage System Maintenance.	Floodplain Manager	Annually (sometimes more often)	
A-5	School Age Children - ARC of Ascension Trunk or Treat	Topics 1,3,4,5,6	Promote Flood awareness.	Ascension Parish Coloring Book	Floodplain Manager, Public Information Officer, Parish Administration Office	Annually	ARC
A-6	Mortgage companies, Insurance Agents, Lenders, Real Estate Agency	Topics 1-4	Increase number of inquiries related to flood insurance, flood hazards, building requirements, protect people, protect property, drainage system maintenance and protection of natural drainage functions.	Realtor, Lender Mailout	Floodplain Manager	Annually	Insurance Agent
A-7	Residents and Commercial Construction in the Floodplain	Topics 1-4	Increase number of inquiries related to flood insurance, flood hazards, building requirements, protect people, protect property, drainage system maintenance and protection of natural drainage functions.	Flood Insurance Promotion Brochure - placed in the building application process packets (English / Spanish)	Floodplain Manager, Building Department	Daily	
A-8	Residents and Commercial Construction in the Floodplain	Topics 1-4	Increase number of inquiries related to flood insurance, flood hazards, building requirements, protect people, protect property, drainage system maintenance and protection of natural drainage functions.	Flood Safety Tips Flyer - placed in the building application packets (English / Spanish)	Floodplain Manager, Building Department	Daily	
A-9	Residents and Commercial Businesses in the Floodplain	Topics 1-8	Increase number of inquiries related to flood insurance, flood hazards, building requirements, protect people, protect property, drainage system maintenance and protection of natural drainage functions.	FEMA Approved Brochures - located in the Parish of Ascension's Governmental Complex and the Ascension Parish Library	Floodplain Manager	Year-round	
A-10	Residents and Commercial Businesses in the Floodplain	Topics 2,3,4,5	Increase number of inquiries related to flood insurance, flood hazards, building requirements, protect people, protect property, drainage system maintenance and protection of natural drainage functions.	FEMA Approved Door hanger - placed on structures when I did the damage assessments	Floodplain Manager	As Needed / Year Round	Disaster Response Team, Floodplain Manager
A-11	Residents and Commercial Businesses in the Floodplain	Topics 1-8	Increase number of inquiries related to flood insurance, flood hazards, building requirements, protect people, protect property, drainage system maintenance and protection of natural drainage functions.	Flood Safety Tips Flyer - Posted to Social Media and ran on Channel 21	Floodplain Manager, Public Information Officer	5 times a year	

Outreach Projects

Project #	Priority Audience	Message (topic(s) covered in outreach)	Outcome	Project	Assignment	Schedule	Stakeholder
A-12	Repetitive Loss Areas Property Owners	Topics 1-5	Increase the number of inquiries related to the flood risk, flood insurance, flood preparedness and safety mitigation projects, and floodproofing, and stream dumping	Parish Brouchure	Floodplain Manager	Yearly	
A-13	Residents and Commercial Businesses in the Floodplain	Topics 1-6	Increase the number of inquiries related to the flood risk, flood insurance, flood preparedness and safety mitigation projects, and floodproofing, and stream dumping	LA Homeowners Handbook	Sea Grant, in the Parish Floodplain Department	Annually	Sea Grant
A-14	School Age Children - Lake Primary Students	Topics 1,3,4,5,6	Natural Drainage Functions / No Dumping	Ascension Parish Storn Drain Dan Coloring Book English/Spanish	Floodplain Manager / Stormwater Manager	Annually	
A-15	Resideten and Commercial Businesses in the Floodplain	Topics 1,3,4,5,6	Natural Drainage Functions / No Dumping	Our Waterways of Louisiana	Floodplain Manager / Stormwater Manager	Annually	
A-16	Resident and Commercial Businesses in the Floodplain	Topics 1,3,4,5,6	Natural Drainage Functions / No Dumping	Be Water Wise of Ascension Parish	Floodplain Manager / Stormwater Manager	Daily Lobby	
C-1	Resident and Commercial Businesses in the Floodplain	Topics 1-4,7	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	Man a booth, with brochures, at Cooking in Central	Floodplain Manager	Annually (March)	
C-2	General Public	Topics 1-4,7	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	Post flood topics to City's social media	PIO	Monthly	
C-3	Insurance Agents	Topics 1-4,7	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	Send an email to all insurance agents in Central	Floodplain Manager	Annually (April)	
C-4	General Public	Topics 1-4,7	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	Publish an article in Central Chamber of Commerce newsletter	Floodplain Manager	Annually (April)	
C-5	Resident and Commercial Businesses in the Floodplain	Topics 1-4,7	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	Send postcard to all owners of property in SFHA	Floodplain Manager	Annually (April)	
C-6	General Public	Topics 1-4,7	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	Keep brochures in Municipal Services, City Hall, and Central Library lobbies	Floodplain Manager	Continuous	
C-7	Resident and Commercial Businesses in the Floodplain	Topics 1-4,7	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	Disseminate public information during and after a flood, as described in EOP	PIO	During and after a flood	
C-8	Resident and Commercial Businesses in the Floodplain	Topics 1-4,7	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	Review, and if necessary update, the EOP	PIO	Annually	

Outreach Projects

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C-9	Resident and Commercial Businesses in the Floodplain	Topics 1-4,7	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	When possible, get others (not local government) to do outreach projects	CRS Coordinator	Annually	
C-10	Resident and Commercial Businesses in the Floodplain	Topics 1-4,7	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	Coordinate with other CRAFT communities to publish article in Board of Realtors newsletter	CRS Coordinator	Annually	
DS-1	Residents in the floodplain	Topics 3, 4, 5	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	Flood Awareness Public Meeting	Floodplain Manager	Annually	
DS-2	Residents in the floodplain	Topics 1, 3-6, 7, 8	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	Fall Fest	Floodplain Manager	Annually	
DS-3	Residents in the floodplain	Topics 1, 3-6, 7, 8	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	Spring Fest	Floodplain Manager	Annually	
DS-4	School age children	Topics 3, 5, 6, 8	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	School Visits	Floodplain Manager	Two/Year	
DS-5	Insurance Agents	Topics 1-6	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	Insurance Agent Mailout	Floodplain Manager	Annually	
DS-6	Lenders	Topics 1-6	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	Lender Mailout	Floodplain Manager	Annually	
DS-7	School age children	Topics 1, 3, 6, 8	Increase awareness of flood risk and how to protect people; increase support for clean waterways	School Coloring Books	Floodplain Manager	Annually	
DS-8	Residents in the floodplain	Topic 7	Increase hurricane preparedness; reduce loss of life and property during hurricanes	GOHSEP Hurricane Prep	Floodplain Manager	Two/Year	
DS-9	Residents in the floodplain	Topic 1	Increased knowledge of flood risk.	Highwater Marks	Floodplain Manager	Year-round	
DS-10	Residents in the floodplain	Topics 1-6	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	Parish News Publicity	Floodplain Manager	Annually	
DS-11	Residents in the floodplain	Topic 1	Increased knowledge of flood risk.	Congressional Delegation email; Newsletter (C4)	Floodplain Manager	Annually	
DS-12	Residents in the floodplain	Topic 6, 8	Cleaner stormwater management system; increased knowledge of importance of natural environment, waterways	Stormwater Markers	Floodplain Manager	Year-round	

Outreach Projects

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DS-13	General Public	Topics 1, 4, 5	Increased knowledge of flood risk. Increase number of inquiries related to building requirements and property protection.	Social Media Videos	Floodplain Manager	Year-round	
EBR1	Residents in the floodplain	Topic 1	Increased knowledge of flood risk.	Declaration of Flood Awareness Month at Metro Council Meeting (televised and archived on EBR website)	Floodplain Manager	Annually	
EBR2	Residents in the floodplain	Topics 1-6	Increase number of inquiries related to flood insurance, flood hazards, building requirements, protect people, property protection, drainage maintenance, and protection of natural functions.	Provide Display at Main Library	Floodplain Manger	Year-round	
EBR3	Residents and businesses in the floodplain	Topic 8	Educating public about preventing water pollution and preserving storm drain systems	DES website "Storm Drain Do's and Don'ts" with links for recycling, maintenance tips, and Parish's Stormwater Regulations	Dept of Environmental and Wastewater Services	Year-round	
EBR4	Residents and businesses in the floodplain	Topic 7	increase inquireies related to hazards; Increase hurricane preparedness; reduce loss of life and property during hurricanes	EBR Parish All-Hazards Recovery Plan (Available on City Parish website)	Mayor's Office of Homeland Security and Emergency Preparedness	Updated Annually	
EBR5	Residents and businesses in the floodplain	Topic 5	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, and floodproofing.	Provide Federal Flood Insurance Information Letters, free to any resident or business	Floodplain Manager	Year-round	
G-1	Residents in the floodplain	Topics 1-6	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	Brochure stand at Gonzales City Room	Floodplain Manager	Year-round	
G-2	Residents in the floodplain	Topics 6, 8	Increased knowledge of flood risk and importance of natural floodplain functions; Educating public about preventing water pollution and preserving storm drain systems	Environmental Mailer in utility bill	Chief Engineer	Annually	
G-3	School age children	Topics 1, 6	Increased knowledge of flood risk and importance of natural floodplain functions	Girl Scouts presentation/Greenie	Chief Engineer	Annually	
G-4	School age children	Topics 1, 6	Increased knowledge of flood risk and importance of natural floodplain functions	Schools presentation/Greenie	Chief Engineer	Annually	
G-5	Residents in the floodplain	Topics 1-6	Increased knowledge of flood risk and importance of natural floodplain functions	Outreach at Planning/Zoning Commission Meeting	Chief Engineer, Floodplain Manager	Annually	
G-6	Residents in the floodplain	Topics 1-6	Increased knowledge of flood risk and importance of natural floodplain functions	Ascension Parish Flood Safety Presentation at library	Floodplain Manager	Annually	
G-7	Restaurant Owners	Topics 6, 8	Increased knowledge of flood risk and importance of natural floodplain functions	Environmental brochure delivered to restaurants	Chief Engineer	Annually	
SG-1	Repetitive loss property owners	Topics 1-5	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, and floodproofing.	Repetitive Loss Letter will be sent to St. George residents in repetitive loss areas.	Floodplain Manager	Annually	
SG-2	Residents in the floodplain	Topics 1-6	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	Baton Rouge Water Co Mailer	EBR & CoSG	Annually	CoSG

Outreach Projects

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SG-3	Residents in the floodplain	Topic 1	Increased knowledge of flood risk.	Declaration of Flood Awareness Month at ST. George Council Meeting (streamed on YouTube)	Floodplain Manager	Annually in March	
SG-4	Residents and businesses in the floodplain	Topic 8	Educating public about preventing water pollution and preserving storm drain systems	St. George website "Storm Drain Do's and Don'ts" with links for recycling, maintenance tips, and Parish's Stormwater Regulations	St. George Engineering Department	Year-round	
SG-5	Residents and businesses in the floodplain	Topic 5	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, and floodproofing.	Provide Federal Flood Insurance Information Letters, free to any resident or business in the City of St. George	Floodplain Manager	Year-round	
SG-6	Residents in the floodplain	Topics 1-6	Increase number of inquiries related to flood risk, flood insurance, flood preparations and safety, mitigation projects, floodproofing, and stream dumping.	Brochure stand at St. George City Hall Lobby	Floodplain Manager	Year-round	
SG-7	Residents in the floodplain, business owners in SFHA	Topics 1-8	Promote flood awareness; increase number of inquiries related to flood designation	Flood Awareness Month - newsletter email, web page, Facebook posts, newspaper ad, library presentation	St. George Council, Mayor, Administration, Floodplain Manager	Annually	
SG-8	School age children in the City of St. George	Topics 1, 3, 6, 8	Increase awareness of flood hazard	Coloring Projects - Flood Awareness, Turn Around-Don't Drown; Keep our city clean	Floodplain Manager	Annually	
SG-9	Residents/businesses in floodplain	Topics 1-6	Increase number of inquiries related to flood insurance, flood hazards, building requirements, protect people, property protection, drainage maintenance, and protection of natural functions.	City brochure in St. George City Hall and Jones Creek Library	Building Official, Floodplain Manager	Year-round	
SG-10	General Public	Topic 6	Maintain water quality. Maintain storage and conveyance through City of St. George MS4	Water quality monitoring, Infrastructure improvements, new ordinances	MS4 coordinator	Annually	
LP-1	Residents and businesses in the floodplain	Topics 1-6	Increase number of inquiries related to flood insurance, flood hazards, building requirements, protect people, property protection, drainage maintenance, and protection of natural functions.	SFHA Brochure Targeted Mailout (English & Spanish)	Floodplain Manager	Annually	
LP-2	Residents and businesses in the floodplain	Topics 1-6	Increase number of inquiries related to flood insurance, flood hazards, building requirements, protect people, property protection, drainage maintenance, and protection of natural functions.	RLA Letter (English & Spanish)	Floodplain Manager	Annually	
LP-3	Residents and businesses in the floodplain	Topics 1-6	Increase number of inquiries related to flood insurance, flood hazards, building requirements, protect people, property protection, drainage maintenance, and protection of natural functions.	Social Media Posts	Floodplain Manager		
LP-4	Residents and businesses in the floodplain	Topics 1-6	Increase number of inquiries related to flood insurance, flood hazards, building requirements, protect people, property protection, drainage maintenance, and protection of natural functions.	Magazine Stand (Planning & Development Office)	Floodplain Manager		
LP-5	Residents and businesses in the floodplain	Topics 1-6	Increase number of inquiries related to flood insurance, flood hazards, building requirements, protect people, property protection, drainage maintenance, and protection of natural functions.	Flood Awareness Brochure (English & Spanish) - The Livingston Parish News	Floodplain Manager	Annually	
W 1 & OP 7	Residents in the floodplain, business owners in SFHA	Topics 1-8	Increase number of inquiries related to flood insurance, flood hazards, building requirements, protect people, property protection, drainage maintenance, and protection of natural functions.	Flood Awareness Month - newsletter email, web page, Facebook posts, newspaper ad, library presentation	Council, Mayors Administration, Floodplain Manager	Annually	

Outreach Projects

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W 2	Residents in the floodplain, business owners in SFHA	Topics 1-8	Educating public regarding flood hazard and preparedness	Television, COX Channel 117; Answer call in Questions and Concerns Live, Floodplain Management, Substantial Improvements Requirements, Flash Flood Warnings, Property Protection, Retrofitting, Floodplain Development Permit Requirements, Flood Information, Purchasing Flood Insurance, Drainage System Maintenance, Flood Safety Tips	Floodplain Manager	Periodically During School Year	Walker High School KWHS Walker High Live TV
W 3 & OP 12	School age children	Topics 1, 3, 6, 8	Increase awareness of flood hazard; Decrease amount of damage following a flood event. Maintain public health/safety.	Coloring Projects - Flood Awareness, Turn Around-Don't Drown; Keep our city clean	Floodplain Manager	Quarterly	
W 4 & OP 6, OP 7, OP 11	Residents/businesses in floodplain	Topics 1-6	Increase inquiries related to flood zone. Increase number of inquiries related to retrofitting methods. Decrease amount of damage following a flood event. Maintain public health/safety.	Newspaper Ad - Flood Awareness Month	Livingston Parish News	Annually	Livingston Parish News
W 5 & OP 11	Residents/businesses in floodplain	Topics 1, 7	increase inquiries related to hazards; Increase hurricane preparedness; reduce loss of life and property during hurricanes	Newspaper Ad - Hurricane Preparedness Month	Livingston Parish News	Annually	Livingston Parish News
W6	Residents/businesses in floodplain	Topics 1-6	Increase inquiries related to flood zone. Increase number of inquiries related to retrofitting methods. Decrease amount of damage following a flood event. Maintain public health/safety.	Social Media in Spanish and English	Mayors Administration	5 times a year	
W 7 & OP 2	Residents/businesses in floodplain	Topics 1-8	Increase number of inquiries related to retrofitting methods. Decrease amount of damage following a flood event. Increase number of policies throughout community.	Community Event - Festival Booth	Building Official, Floodplain Manager	Annually	
W 8 & OP 3	Mortgage Companies, Insurance agents, lenders, real estate agents	Topics 1-4	Increase number of inquiries related to flood insurance, flood hazards, building requirements, and property protection.	Realtors mailout by community	Building Official, Floodplain Manager	Annually	
W 9 & OP 4	Residents/businesses in floodplain	Topics 1-6	Increase number of inquiries related to flood insurance, flood hazards, building requirements, protect people, property protection, drainage maintenance, and protection of natural functions.	City brochure in permit office and library	Building Official, Floodplain Manager	Year-round	
W 10 & W 7 & OP 2	Residents/school age children	Topics 1-6	Increase number of inquiries related to flood insurance, flood hazards, building requirements, protect people, property protection, drainage maintenance, and protection of natural functions.	Youth Fishing Competition	Building Official, Floodplain Manager	Annually	
Z-1	General Public, Real Estates, Schools, and Businesses	Topic 3,7	Maintain public health/safety.	Hurricane Preparedness Information located at City Hall Annex/ Library/ Email	Floodplain Manager	Daily (Email Annually)	
Z-2	General Public	Topics 1-4	Maintain public health/safety.	Flood protection information at City Hall Annex/ Library	Floodplain Manager	Daily	
Z-3	General Public, Insurance Companies, Real Estate, and Businesses	Topics 1, 2, 5	Increase number of policies throughout community.	Homeowners Guide to the NFIP at City Hall Annex/ Library/ Email	Floodplain Manager	Daily (Email Annually)	
Z-4	Residents, Contractors, Insurance Co.	Topic 5	Increase number of inquiries related to retrofitting methods. Decrease amount of damage following a flood event.	Build back safer and stronger info at City Hall Annex/ Library	Floodplain Manager	Daily	
Z-5	Residents, Insurance Co., Real Estate, and Business	Topic 2	Increase number of policies throughout community.	Mandatory purchase of flood insurance guidelines at City Hall Annex/ Library	Floodplain Manager	Daily	

Outreach Projects

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Z-6	General Public	Topics 1, 2, 3, 4, 6	Increase number of inquiries related to retrofitting methods. Decrease amount of damage following a flood event. Increase number of policies.	Homeowners handbook to prepare for natural hazards at City Hall Annex/ Library	Floodplain Manager	Daily	
Z-7	Residents, Contractors, Insurance Co.	Topics 1, 2, 5	Increase number of inquiries related to retrofitting methods. Decrease amount of damage following a flood event.	Answers to questions about substantially damaged buildings at City Hall Annex/ Library	Floodplain Manager	Daily	
Z-8	General Public	Topics 1, 2, 3, 4	Increase number of inquiries related to retrofitting methods. Decrease amount of damage following a flood event.	Protecting manufactured homes from flood and other hazards at City Hall Annex/ Library	Floodplain Manager	Daily	
Z-9	Residents, Contractors, Insurance Co.	Topics 1, 5, 6	Increase number of inquiries related to retrofitting methods. Decrease amount of damage following a flood event.	Presentation on elevated structures	Floodplain Manager	Presentation prior to Jan. 2016- Info. available daily. (Presentation to Rotary Club Annually)	
Z-10	Residents, Insurance Co., Real Estate	Topics 1, 2, 5	Increase number of policies throughout community.	Myths and facts about the NFIP at City Hall Annex/ Library	Floodplain Manager	Daily	
Z-11	General Public	Topics 1, 5, 6	Increase number of inquiries related to retrofitting methods. Decrease amount of damage following a flood event.	GIS Mapping Information City Hall Annex	Floodplain Manager	Daily	
Z-12	Residents, Businesses	Topics 1, 3, 4, 6	Increase number of inquiries related to retrofitting methods. Decrease amount of damage following a flood event.	Flood Awareness Mail Out- City of Zacharty Customers and Website	Floodplain Manager	Annually	
Z-13	Residents, Businesses	Topics 1, 2, 3, 4	Maintain public health/safety.	Louisiana citizen awareness and disaster evacuation guide at City Hall Annex	Floodplain Manager	Daily	
Z-14	Residents, contractors, Insurance Co., Real Estate	Topics 1, 5, 6	Increase number of inquiries related to retrofitting methods. Decrease amount of damage following a flood event.	Smart vent-building in a flood plain at City Hall Annex/ Library	Public Relations coordinator.	Presentation prior to Jan. 2016- Info. available daily.	
Z-15	General Public	Topics 1, 3	Maintain public health/safety.	Phonebook Ad - emergency preparedness and flood risk	Floodplain Manager	Daily	
	General Public	Topic 2	Increase number of policies throughout community.		Floodplain Manager	Daily	
Z-16	General Public	Topic 1	Increase number of inquiries related to flood designation of property	Newspaper Ad	Public Relations coordinator	Annually	
	General Public	Topic 6	Maintain water quality. Maintain storage and conveyance		Public Relations coordinator	Annually	
	General Public	Topic 3	Maintain public health/safety.		Public Relations coordinator	Annually	
	General Public	Topic 4	Increase number of inquiries related to retrofitting methods. Decrease amount of damage following a flood event.		Public Relations coordinator	Annually	

Flood Insurance Promotion Projects

Project #	Target Audience (General Public, Repetitive Loss, School Children, SFHA, etc.)	Message (topic covered in outreach - Flood insurance)	Outcome	Project (presentation, flyer, billboard, tv show, radio spot, brochures in office, map information services, mailer, website, etc.)	Assignment (Floodplain manager, building official, etc.)	Schedule (Annually, Monthly, Daily etc.)	Stakeholder
CPI1	Residents & Businesses in Floodplain	Topic 2	Maintain & increase number of NFIP policies	Flyer/Message in Utility bill	Floodplain Manager/CRS Coordinator	Annual Mailer	
CPI2	Residents & Businesses in Floodplain	Topic 2	Maintain & increase number of NFIP policies	Social Media Week/Month	Floodplain Manager/CRS Coordinator	Annually	
CPI3	Residents & Businesses in Floodplain	Topic 2	Maintain & increase number of NFIP policies	Video	Floodplain Manager/CRS Coordinator	Annually	
CPI4	Residents & Businesses in Floodplain	Topic 2	Maintain & increase number of NFIP policies	FEMA Brochures in government offices	Floodplain Manager/CRS Coordinator	Ongoing	
CPI5	Residents & Businesses in Floodplain	Topic 2	Maintain & increase number of NFIP policies	Community flyer given with building permits in flood zone	Floodplain Manager/CRS Coordinator	Ongoing	
CPI6	Residents & Businesses in Floodplain	Topic 2	Maintain & increase number of NFIP policies	Open House/Open Forum	Floodplain Manager/CRS Coordinator	New	La Dept of Insurance

Other Public Information Initiatives

#	Priority Audience	Message	Outcome	Project	Assignment	Schedule	Stakeholder
CRAFT16	Residents/businesses in the floodplain	Topic 1	Increased understanding of flood hazard	Provide map information service (320)	Floodplain Manager/CRS Coordinator	Ongoing	
CRAFT17	Flooded residents/Residents in the floodplain	Topics 3, 4, 5	Maintain/improve public health and safety before, during, and post flood event	Flood Response Preparations (FRP) (330)	Floodplain Manager/CRS Coordinator	New	
CRAFT18	Flooded residents	Topics 3, 4, 5	Maintain/improve public health and safety post flood event	FRP - Door Hanger (330)	Floodplain Manager/CRS Coordinator	Ongoing	LFMA - Disaster Response Team
CRAFT19	Flooded residents/Residents in the floodplain	Topics 3, 4, 5	Maintain/improve public health and safety post flood event	FRP - Social Media (330)	Floodplain Manager/CRS Coordinator	New	
CRAFT20	Flooded residents/Residents in the floodplain	Topics 3, 4, 5	Maintain/improve public health and safety post flood event	FRP - Community Website (330)	Floodplain Manager/CRS Coordinator	New	
CRAFT21	Residents/businesses in the floodplain	Topics 3, 4, 5	Maintain/improve public health and safety before, during, and post flood event	FRP (330) - Flyer	Floodplain Manager/CRS Coordinator/Stakeholders	New	
CRAFT22	Potential buyers	Topics 1, 2	Informed buyers; increase # of NFIP policies	Realtors disclosure of flood hazards (340)	Realtors	Ongoing	Realtors
CRAFT23	Potential buyers	Topics 1, 2	Informed buyers	Realtor brochure - advise to investigate flood hazard (340)	Floodplain Manager/Realtors	New	Realtors
CRAFT24	Residents/businesses in the floodplain	Topics 1-6, 7-10	Informed residents and business owners; Maintain/improve public health and safety before, during, and post flood event	Website (350)	Floodplain Manager/CRS Coordinator	Ongoing	
CRAFT25	Residents/businesses in the floodplain	Topics 1-6, 7-10	Informed residents and business owners; Maintain/improve public health and safety before, during, and post flood event	Library (350) - FEMA documents & locally pertinent documents	Floodplain Manager/CRS Coordinator	Ongoing	
CRAFT26	Residents/businesses in the floodplain	Topics 1, 2, 4	Reduce impact of flooding on buildings	Provide protection advice (360)	CRS Coordinator / Building Official	Ongoing	
CRAFT27	Residents/businesses in the floodplain	Topics 1, 2, 4	Reduce impact of flooding on buildings	Provide protection advice after a site visit (360)	CRS Coordinator / Building Official	Ongoing	

Other Public Information Initiatives

#	Priority Audience	Message	Outcome	Project	Assignment	Schedule	Stakeholder
CRAFT28	Residents/businesses in the floodplain	Topic 6	Reduce impact on natural functions; mitigate flooding; maintain water quality	Publicity (flyer, signage) for dumping regulations (540)	Floodplain Manager/CRS Coordinator	Ongoing	